

G-01551A-10-0458

ORIGINAL



OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2011 DEC - 6 P 4: 14

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 101040

Date: 12/6/2011

Complaint Description: 19K Decoupling - Gas & Electric
N/A Not Applicable

Complaint By: First: **Roberta** Last: **Chorlton**

Account Name: Roberta Chorlton Home:

Street: Work:

City: Scottsdale CBR:

State: AZ Zip: 85003 is:

Utility Company: **Southwest Gas Corporation**

Division: Gas

Contact Name: Sharaleen Finney Contact Phone:

DOCKETED

Nature of Complaint:

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DEC - 6 2011

Customer sent the following -

DOCKETED BY

Dear Chairman Pierce and Commissioners

Currently we are sending billions of dollars and many jobs out of the state to buy fuel for our energy needs. We need to fix the problem now in order to avoid setting ourselves up to pay even higher energy bills in the future.

The current system financially rewards utilities for selling us more energy than we need, resulting in wasteful energy use, driving bills up & up.

The Commission and the utilities should help Arizonans lower energy bills through increase energy efficiency and through decoupling, which removes the utility incentive to waste. Please support both decoupling and energy conservation.

Sincerely

Roberta Chorlton
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

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