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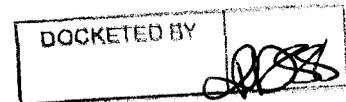
AZ CORP COMMISSION
DOCKET CONTROL

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 80557

Arizona Corporation Commission
DOCKETED

DEC 1 2011

RE: **Pay Tel Communications, Inc.**
Docket No. T-20760A-10-0398
Amended Application and Tariff Replacement Pages



Dear Sir/Madam:

Enclosed for filing are the original and thirteen (13) copies of an amended application and two replacement tariff pages submitted on behalf of Pay Tel Communications, Inc. ("Pay Tel") Also included is a signed notification from the president to the effect that Technologies Management will be coordinating with staff on behalf of Pay Tel . The Company respectfully requests the earliest possible effective date for this filing.

In addition to the information provided in the amended application, the following information specific to institutional services providers is set forth following:

- A customer information placard is not provided with the Application as such placards are not provided at the phones available to inmates or other incarcerated persons since such objects present a security risk. Instead, inmates will receive an information packet containing information on rates, dialing instructions, rules, and any other pertinent information. Similar information is made available at the facility and on the Company's website for called parties.
- Dialing instructions and rates are available via automated announcements before each call is placed.
- Service limitations are typically imposed by the correctional facility (allowed called-to numbers, call duration, telephone access, etc.).
- Inmates are not allowed access to toll-free telephone numbers.
- The toll free customer service number is shown on Local Exchange Company ("LEC") bills and will also be on the Company's website.
- Per FCC rules, rate quotes are available upon request via the automated system at no charge and prior to connection of any call.

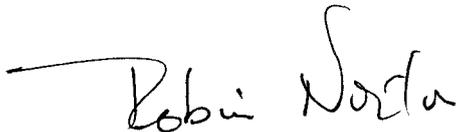
Docket Control Center
Arizona Corporation Commission

Page 2 of 2

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope provided for that purpose.

Any questions regarding this filing may be directed to my attention at (407) 740-3004 or via email at rnorton@tminc.com.

Sincerely,

A handwritten signature in black ink that reads "Robin Norton". The signature is written in a cursive style with a long horizontal stroke extending to the left of the first letter.

Robin Norton, Consultant to
Pay Tel Communications, Inc.

RN/lm
Enclosures

cc: Vince Townsend - Pay Tel Communications, Inc.
file: Pay Tel - AZ
tms: AZn1101



Pay Tel Communications Inc
PO Box 8179 • Greensboro, NC 27419 • www.paytel.com

November 16, 2011

To Whom It May Concern:

Please accept this letter as notification that effective immediately, Robin Norton of Technologies Management, Inc. will be providing consulting services and representing Pay Tel in all matters related to the company's pending Application for a Certificate of Convenience and Necessity to provide Alternative Operator Services. In addition, Technologies Management will be coordinating the filing of a revised application to be filed under the designation of Coin Operated Pay Telephone Service.

Should you have any questions regarding the above, please feel free to contact me directly at the number listed below.

Sincerely,

A handwritten signature in cursive script that reads "Vincent Townsend".

Vincent Townsend
President
(866) 729-8352 x227
vtownsend@paytel.com

Corporate / Sales: 1 866 729 8352
Fax: 1 336 346 1127

Customer Service: 1 800 729 8355
Fax: 1 800 776 8423

Operations: 1 800 729 0644
Fax: 1 336 855 8456

ARIZONA CORPORATION COMMISSION
APPLICATION
SHORT FORM FOR PAY TELEPHONE PROVIDERS

Mail or deliver an original and 13 copies of this application to:

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

- I. List the name, address and telephone number of the person or entity (Applicant) that subscribes to the phone line from the local exchange company, indicate Business Name (if different than Applicant):

Pay Tel Communications, Inc.
(Applicant's Name)

(Business Name if different than Applicant's Name)

4230 Beechwood Drive
(Applicant's Address)

vtownsend@paytel.com
(Applicant's Email Address)

Greensboro NC 27410
(Applicant's Address)

(336) 852-7419
(Applicant's Telephone Number)

- II. If you intend on having an attorney represent you in this application, list the attorney's name, address and telephone number:

Not Applicable
(Attorney's Name)

(Attorney's Address)

(Attorney's Address)

() - _____
(Attorney's Telephone Number)

- III. What type of entity is the Applicant?
[] SOLE PROPRIETORSHIP; [] PARTNERSHIP; [] LIMITED LIABILITY COMPANY; or
[X] CORPORATION: By checking this box, you certify that you have a current copy of your Articles of Incorporation on file with the Arizona Corporation Commission's Corporations Division: [] Arizona Corporation; or [X] Foreign Corporation.

- IV. SELECT ONE THAT APPLIES:

[] **GENERIC/STREAMLINED TARIFF:** By checking this box, the Applicant states it intends to provide public pay telephone service in the State of Arizona under the rates, terms, and conditions as set forth in the COPT Generic Tariff, and A.A.C. R14-2-901. et.seq., and hereby concurs in that Tariff. The Applicant understands that requests to provide service under conditions other than those set forth in the COPT Generic Tariff may be approved only by specific order of the Arizona Corporation Commission pursuant to A.A.C. R14-2-901. et. seq.;

or

CUSTOMIZED TARIFF: By checking this box, the Applicant states it intends to provide pay telephone service in the State of Arizona under a Special (non-streamlined) Tariff, A.A.C. R14-2-901. et. seq., and submits with this application its proposed Special (non-streamlined) COPT Tariff for services to be offered and does not concur in the Generic Tariff; or

By checking this box, the Applicant states that it is **NOT PROVIDING PUBLIC PAY TELEPHONE SERVICE**, and hereby states that it is not a public service corporation, and swears and affirms that it is not offering its pay telephone service to the public and its primary business is not providing public pay telephone service. **NOTE:** Applicant may be subject to fines or other penalties if it is operating as a Public Service Corporation without a Certificate of Convenience and Necessity.

V. NOTICING

By checking this box the Applicant states that it has placed the prescribed notice of the application at each pay telephone location (See instruction sheet: "NOTICE"). Attach ONE copy of a list of the addresses where you provide pay telephone service; OR

By checking this box the applicant indicates it does NOT have any COPTs at this time.

VI. Attach one copy or sample of the customer information placard, which will be located on the pay telephone, that describes the services you offer and the instructions for operation. If you have checked the box to conform to the Generic Tariff, the placard must conform to: Para. III. items; C., D., J., K., and M.; plus Para. IV. C., items 1. through 7. of the Generic Tariff.

Not Applicable to Inmate Phones.


(Signature of Applicant and Title)
Vincent Townsend, President
(Type or Print Your Name)

DO NOT WRITE IN THIS SPACE

STAFF RECOMMENDATIONS

By checking this box, the Applicant is requesting a hearing because it objects to the Staff Recommendations or other reasons. The request for a hearing and any objections to these Recommendations must be filed within 20 days from the date of this report. If the request is not made within 20 days, the Commission may decide the matter without a hearing unless a hearing is requested by Staff or an Intervenor.

ARIZONA CORPORATION COMMISSION

NOTICE

PUBLIC NOTICE OF APPLICATION FOR A CERTIFICATE OF CONVENIENCE AND NECESSITY

Pay Tel Communications, Inc. has filed with the Arizona Corporation Commission ("Commission") an application for a Certificate of Convenience and Necessity (ACC&N) to provide Customer Owned Pay Telephone Service in the State of Arizona.

Pay Tel Communications, Inc. is required by the Commission to provide this service under the rates, charges, terms, and conditions established by the Commission.

The application is available for inspection during regular business hours at the offices of the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, Arizona, and at:

Pay Tel Communications, Inc.
(Name of Company)

4230 Beechwood Drive
(Address of Company)

Greensboro NC 27410
(Address of Company)

You may have the right to intervene in the proceeding, or you may write to the Commission or call and make a statement on your own behalf. If you have any questions about this application or have any objections to its approval, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007 or call locally to (602) 542-4251 or in-state toll free at 1-800-222-7000.

**APPLICATION OF
PAY TEL COMMUNICATIONS, INC.**

Exhibit I
Articles of Incorporation

DOCUMENT #386578
DATE 05/12/86 TIME 16:1

FILED

THAD EURE
SECRETARY OF STATE
NORTH CAROLINA

ARTICLES OF INCORPORATION
OF
PAY TEL COMMUNICATIONS, INC.

I, the undersigned natural person of the age of eighteen (18) years or more, do make and acknowledge these Articles of Incorporation for the purpose of forming a business corporation under the laws of the State of North Carolina as contained in Chapter 55 of the General Statutes of North Carolina, as amended, and to that end, hereby set forth the following:

1. The name of the corporation is PAY TEL COMMUNICATIONS, INC.

2. The period of duration of the corporation is perpetual.

3. The purpose for which the corporation is formed are as follows:

a. To market and distribute telecommunication services and equipment.

b. To engage in any lawful act or activity for which corporations may be organized under Chapter 55 of the General Statutes of North Carolina.

4. Total authorized capital stock of the corporation is One Hundred Thousand (\$100,000) consisting of 100,000 shares of common stock with par value of \$1.00 per share.

5. The minimum amount of consideration for the shares to be received by the corporation before it shall commence business is \$100.00.

6. The address of the initial registered office of the corporation is 1400 Wachovia Building, Greensboro, Guilford County, North Carolina, and the name and initial registered agent at that address is George W. House.

7. The number of directors constituting the initial Board of Directors of the corporation shall be one and the name and address, including the street and number of the person who is to serve as director of the corporation until the first meeting of the shareholders and his successors are elected and qualified are:

<u>Name</u>	<u>Address</u>
J. Vincent Townsend, III	5237 Hopkins Road Brown Summit, NC 27214

8. The name and address including the street and number of the incorporator of the corporation is:

Name

George W. House

Address

1400 Wachovia Building
Guilford County
Greensboro, NC 27401

IN WITNESS WHEREOF, I hereunto set my hand and seal, this
the 21st day of July, 1986.

George W. House
George W. House

Sworn to and subscribed
before me this 6th
day of August, 1986.

Cynthia A. Brown
Notary Public

My Commission Expires: 12/3/86

ACTION OF INITIAL DIRECTORS
OF
PAY TEL COMMUNICATIONS, INC.
WITHOUT MEETING FORMALLY CONVENED

ORGANIZATION MEETING

August 12, 1986

I, the undersigned, being the sole director and constituting the initial Board of Directors of PAY TEL COMMUNICATIONS, INC. and acting under the authority granted by the provisions of General Statutes Sections 55-11 and 55-29 of the North Carolina Business Corporation Act, do hereby waive notice and formal convening of a meeting of the Board of Directors, and I do hereby consent and agree to and take the following action, and do hereby adopt the following resolutions by signing my written consent thereto.

Approval of Articles of Incorporation

RESOLVED, that the Board of Directors adopts and ratifies all of the provisions of the Articles of Incorporation filed by the incorporator with the Secretary of State, State of North Carolina, Raleigh, North Carolina, and the Register of Deeds of Guilford County, North Carolina, a copy of which has been inserted in the Minute Book of the Corporation preceding these minutes.

Adoption of By-Laws

RESOLVED, that the By-Laws which have been inserted into the Minute Book of the Corporation immediately preceding these minutes be, and they hereby are, adopted as the By-Laws of the Corporation.

Election of Officers

RESOLVED, that the following persons be, and they hereby are, elected as officers of the Corporation to serve as such until their successors shall have been duly elected and qualified:

President and Treasurer
Secretary

J. Vincent Townsend III
Rebecca H. Townsend

Issurance of Shares

WHEREAS, the Articles of Incorporation authorize the issuance of 100,000 shares of common stock with par value of One Dollar (\$1.00) per share, and

WHEREAS, the parties listed below have offered to purchase the number of shares described below for the cash consideration described below, and

WHEREAS, the Corporation desires to issue the shares of common stock sought to be purchased by said parties.

NOW, THEREFORE, BE IT RESOLVED, that the following number of shares of common stock be issued for cash at the par value of One Dollar (\$1.00) per share as follows:

<u>Shareholder</u>	<u>Number of Shares</u>	<u>Cash Contribution</u>
J. Vincent Townsend III	100	\$100.00

BE IT RESOLVED FURTHER, that the stock issued is intended to be stock issued pursuant to Section 1244 of the Internal Revenue Code and qualify as Small Business Stock to the extent that it may qualify.

BE IT RESOLVED FURTHER, that the proper officers of the Corporation are authorized and directed to issue share certificates in accordance with the foregoing resolutions in such denominations as the shareholders shall direct upon receipt of the contribution of capital to the Corporation.

Adoption of Seal

RESOLVED, that the seal containing the name PAY TEL COMMUNICATIONS, INC. be, and the same hereby is, adopted as the corporate seal of the Corporation, and that an impression thereof be affixed to these minutes.

Approval of Stock Certificate

RESOLVED, that the specimen stock certificate which has been inserted into the Minute Book of the Corporation and which is marked "Exhibit A" be, and the same hereby is, approved as the stock certificate of the Corporation.

Fiscal Year

RESOLVED, that the Board of Directors shall determine the fiscal year of the Corporation.

Bank Resolution

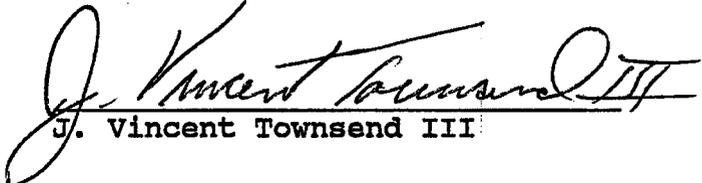
RESOLVED, that the Board of Directors adopts the banking resolutions in regard to opening a checking account and a account at First Union Nat'l Bank, Greensboro, North Carolina, each of which accounts authorize the President or the

Secretary to sign checks, such resolutions being attached to these minutes as "Exhibit B" and made a part hereof.

Salary of Officers

RESOLVED, that the President and Secretary-Treasurer, having acknowledged that the corporation does not have financial resources to pay salaries during the start-up period of its operation, shall receive no salary until such time as the Board of Directors determines that the financial situation of the Corporation permits.

WITNESS the signature of the undersigned, constituting the entire Board of Directors of PAY TEL COMMUNICATIONS, INC. as of the 13th day of August, 1986.


J. Vincent Townsend III

**APPLICATION OF
PAY TEL COMMUNICATIONS, INC.**

Exhibit II
Amended Tariff Pages

ARIZONA INMATE TELECOMMUNICATIONS SERVICES

SECTION 1 – DEFINITIONS (continued)

Inmate Trust Account – An Inmate Trust Account is an account established by the Facility where all funds belonging to an Inmate are placed and maintained.

Interexchange Carrier (IXC) – a company which furnishes interexchange telephone service.

Local Call – a call originated and terminated within a single exchange or extended service area.

Local Exchange Carrier (“LEC”) – A certified telecommunications company that provides local exchange service to customers in the State of Arizona.

Measured Charge – A distance-sensitive charge assessed on a per-minute basis in calculating a portion of the charge due for a completed call.

MoneyGram Payment Processing Fee – An undiscountable fee charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram for an account with the Company.

Phone Payment Processing Fee – An undiscountable fee charged to a Customer by the Third Party Phone Payment Processor when the Customer chooses to make a payment using credit card, check/debit card or check over the phone for an account with the Company.

Prepaid Customer Account Program – A program available to those Customers whose calls cannot be billed through their Alternative Local Telephone Service Provider or provided to those Customers who accrue a threshold amount of charges billed through their Local Exchange Carrier. An account is established with the Company by a Customer with an initial payment of \$25 or more. Charges for service provided by the Company are deducted on a per minute or per call real time basis from the Customer’s account.

Prepaid Card – A card issued by the Company which provides an inmate with a Prepaid Account, an Authorization Code, and instructions for accessing the Company’s network. An inmate purchases the prepaid card usage on a set prepaid basis from the Confinement Facility. Usage charges for Prepaid Card calls are deducted from the Prepaid Card on a real-time basis. Following release from a Confinement Facility, a Company Prepaid Card can be used to place additional prepaid calls until available funds are used or a refund can be requested by sending the card to the Company at the address printed on the card.

Issued:

Effective:

John Vincent Townsend, President
Pay-Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419
1-866-729-8352 ext. 178
president@paytel.com

ARIZONA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.10 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.10.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Issued:

Effective:

John Vincent Townsend, President
Pay-Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419
1-866-729-8352 ext. 178
president@paytel.com

ARIZONA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.10.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.10.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.10.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Issued:

Effective:

John Vincent Townsend, President
Pay-Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419
1-866-729-8352 ext. 178
president@paytel.com

**APPLICATION OF
PAY TEL COMMUNICATIONS, INC.**

Exhibit III
Amended (A-18) & (A-19)

- (A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in *Arizona*:

Note: If the Applicant is currently approved to provide telecommunications services that the Applicant intends to provide in *Arizona* in less than *six* states, excluding *Arizona*, list the Public Utility Commission ("PUC") of each state that granted the authorization. For each PUC listed provide the name of the contact person, their phone number, mailing address including zip code, and e-mail address.

Response: Applicant is authorized to provide service nationwide except for: AK, HI, ME, and TX.

- (A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in *Arizona*.

Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide in *Arizona* in *six* or more states, excluding *Arizona*, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in *Arizona* in five or less states, list the key personnel employed by the Applicant. Indicate each employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.

Response: FL, GA, NC, SC, VA, TN, MO, WA