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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55229

Date: 9/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: Gene Pitzer

Account Name: Gene & Louise Pitzer

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Sent: Tuesday, September 12, 2006 3:07 PM
To: Bradley Morton

Subject: Gold Canyon Sewer

RECEIVED
2006 SEP 14 P 2:32
AZ CORP COMMISSION
DOCUMENT CONTROL

Docket No. SW-02519A-06-0015

We just wanted to add our comments in protest of the proposed Gold Canyon Sewer rate increase. We do not think a rate increase is warranted now because:

1. Our quality of service has not increased.
2. We do not think sewer fees should be higher than what we pay for water (or even HOA fees). We come from an area where sewer fees were based on water usage and believe that to be a reasonable way to charge but realize this is not a municipal utility with that capability. However, in this age of computerized everything one would think such communication between companies could be easily handled.
3. Rates comparable to the nearest city would be understandable.
4. Because we have no choice of which utility gets our business, we feel this enormously large proposed rate is price gouging and therefore reprehensible.
5. We consider this utility a necessity for public health and well-being, not a get-rich-quick investment.

Thank you. Gene and Louise Pitzer, 7233 E. San Cristobal Way, Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

SEP 14 2006

DOCKETED BY [Signature] NR

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Wednesday, September 13, 2006 7:41 AM

[REDACTED]
Subject: RE: Gold Canyon Sewer

Dear Mr & Mrs Pitzer,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the rate case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 9/13/2006

Opinion No. 2006 - 55229

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55244

Date: 9/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Mauriece Last: Johnson

Account Name: Mauriece Johnson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

From: [REDACTED]
Sent: Wednesday, September 13, 2006 7:59 AM
To: Bradley Morton
Subject: Reference The requested rate increase By the Gold Canyon Sewer Company

To: The Arizona Corporation Commission
Re: The proposed sewer rate increase of Gold Canyon Sewer Co.
Docket # SW-02519a-00-0638

Sir's As a resident of the Gold Canyon area, more specifically Mountainbrook Village, I wish to submit my objection to the requested rate increase currently coming before the Commission for consideration. The Gold Canyon Sewer Co. is asking all residents in the Gold Canyon area to pay double the current sewage rate from \$35 dollars to \$70 dollars or more per month.

The explanation they offer is that it was necessary for the company to double the size of the sewage plant to accommodate all the residents and their expense needs to be recovered. When we the residents of Gold Canyon first received the information about the sewer company plan to expand the size of its plant we ask about the rates as a result and we were informed that there would be no increase to our sewage rates.

Some residents being more skeptical about this information investigated the possibility of hooking our sewers to the Apache Junction sewage plant. They were told that could not happen because the Gold Canyon Sewer Co. had the exclusive territory rights. This sounds like the kind of monopoly that exist in dictatorial societies that prevent competition.

I want the commission to make a reasonable judgement on behalf of all residents of the Gold Canyon area that such a rate request is truly unconscionable, unfair and without substantial cause. Our sewage service is no better than before, the plant still emits fowel odors and the sewer company hopes to convince you the commission of their need to recover their investment quickly.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Again I ask for your reasonable good judgement in the important matter.

Mauriece Johnson
[REDACTED]

Mountainbrook Village
Gold Canyon, Az. 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, September 13, 2006 12:10 PM
[REDACTED]

Subject: RE: Reference The requested rate increase By the Gold Canyon Sewer Company

Dear Mr Johnson,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 9/13/2006

Opinion No. 2006 - 55244
