

W-02199A-11-0329
SW-02199A-11-0330

ORIGINAL



0000131978

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100852 Date: 11/28/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sylvia Last: Coats

Account Name: Sylvia Coats

Home:

Street:

Work:

City: Sun Lakes

CBR:

State: AZ Zip: 85248

is:

Utility Company: Pima Utility Company

Division: Sewer

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

***** W-02199A-11-0329 AND SW-02199A-11-0330 *****

Customer sent the following -

I am writing in reference to the proposed increase in both the water utility and wastewater utility proposed by Pima Utility resulting in an overall increase in our utility bill of \$10/month. This increase is significant based on the percentage increase proposed - 35.91% Water and 22.25% for waste.

I think that Pima Utility should have a minmal increase each year to cover the costs.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

NOV 29 2011

DOCKETED BY

Date Completed: 11/28/2011

Opinion No. 2011 - 100852

RECEIVED
2011 NOV 29 A 10:58
AZ CORP COMMISSION
DOCKET CONTROL