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**ORIGINAL**

*Customer comments  
Supporting energy  
efficiency + decapling*

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
~~and Southwest Gas Rate Case G-01551A-10-0458~~

Dear members of the Arizona Corporation Commission,

I am and have been an APS customer for over a decade. I am retired and on a fixed income. I have been adversely affected by the financial reversal. I have lost my home because of the mortgage crisis. I need to keep my utilities as low as possible but because of my health, I cannot keep my heat at 65 or 68 degrees because it affects my joints. I want incentives for utility companies to use less energy, less fossil fuels and more energy efficient methods so we all can save on energy costs. I thanks the AZ Corporation Commission for working on keeping energy efficient in this state and keeping our energy costs low. Why don't we have more solar energy. AZ is the perfect state for it?

Sincerely,

Ariann Thomas  
PO Box 785  
Cottonwood, AZ 86326-0785

Arizona Corporation Commission  
**DOCKETED**

NOV 28 2011

DOCKETED BY 

AZ CORP COMMISSION  
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November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Please support decoupling in upcoming rate cases.

Sincerely,

Paul Rosenfeld  
2050 W State Route 89a Lot 13  
Cottonwood, AZ 86326-4651

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Let me start by saying that I'm both an APS and SW Gas customer, and I've lived in your service area since 1966. Second, I want to see both utilities invest in energy efficiency and alternative energy and I want to see the Corporation Commission encourage this with their approved rate structure. All reputable studies show that the future lies in both, i.e., conservation/energy efficiency and alternative energy sources, e.g., solar, wind, geothermal. The incentive in the current structure that encourages APS and SW gas customers to use MORE vs. less energy is one 'shining' example of the *perverse short-term incentives that our society too often provides or enables companies/corporations to focus on*. That is NOT what our future should or CAN look like. I encourage the CC to continue to encourage the opposite actions, i.e., incentives to reduce energy use, and encourage the use of alternative energy. I Commissioners have my heartfelt thanks for the actions they have taken in the past to achieve such goals, and I urge you to do more in that direction.

Sincerely,

Rivko Knox  
3134 W Gelding Dr  
Phoenix, AZ 85053-5732

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

I am currently an APS and SWG customer. In light of today's environmental and fiscal climate, I am dumbfounded that utility companies are incentivized to encourage their customers to use more energy. You have the opportunity to change this by incentivizing energy efficiency and instituting decoupling policies. Thank you for your work on this incredibly timely issue. My hope is that you consider my comments and create the change that will benefit Arizona's environment and economic future.

Sincerely,

Eva Valencia  
Portland St  
Phoenix, 85007-2102

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

I am an APS and SW Gas customer. I want to see utilities have an incentive to use less, not more, energy through strong energy efficiency and decoupling policies. I am very interested in increasing energy efficiency in Arizona as it will save money, create jobs, and benefits public health. Thank you for your work on this important issue.

Sincerely,

Casey Hawley  
2230 E Monterey Way  
Phoenix, AZ 85016-7327

November 4, 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

Customer in support  
of decoupling

Re: APS rate case - E-01345A-11-<sup>0224</sup>~~0063~~ and Southwest Gas rate case - G-01551A-10-0458

Dear Commissioners,

I am an APS and SW Gas customer. I strongly urge you to support energy efficiency and decoupling in the respective rate cases before you.

The current situation increases rates along with pollution, is unpredictable, and overall continues to allow companies to ignore the state of the environment and the economy here in Arizona. I want my utilities and my Commissioners to care about the cost to the individual and decoupling will get rid of the incentives that cause utilities to sell me more energy than I even need.

As a rate payer and an Arizonian, I ask that you please consider my comments and work to support both increased energy efficiency and decoupling.

Sincerely,

Shannon Dysart  
3450 N. La Palma Rd.  
Casa Grande, AZ  
85194

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Increasing energy efficiency is essential for Arizona. Saving through efficiency is best and so much better than dirty coal reliance. We need more incentives provided through utility companies to use less, save more through conservation efficiency and decoupling. I encourage the commission to keep the energy companies using clean sources.

Sincerely,

Liz Arizona  
1821 W Citrus Way  
Phoenix, AZ 85015-2027

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

I am a customer of both APS and Southwest Gas as well as a sustainability activist in Arizona. Energy companies should be encouraging less energy use to their customers and putting incentives in place to do so. Thank you.

Sincerely,

Stacey Champion  
PO Box 362  
Phoenix, AZ 85001-0362

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

This is the opposite of what we should be doing to conserve our energy. An  
incentive to use MORE energy does not make sense.

Sincerely,

Larry Mills  
260 W Vera Ln  
Tempe, AZ 85284-3923

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear Comissioners, Thank you for the time you spend increasing the quality of life for all Arizonans. Having lived here for 40 years, i've seen a lot of changes. Ufortunately, not all of these changes have been positive. Arizona can stull retain much of what makes us unique, or we can lose it all. Encouraging Arizonans to use more, not less energy, is a path to ruin. Give us incentives to use less, & we can save Arizona's resources, not waste them. Invest in renewable green energy. Thank you.

Sincerely,

Gregory Shrader  
3201 N 38th St Unit 26  
Phoenix, AZ 85018-6358

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

A perverse financial incentive currently exists for Arizona Public Service, Southwest Gas and other utilities, to encourage Arizonans to use more energy, not less. Please encourage less, not more, energy use by decoupling policies and why not create incentives for utilities to use less and encourage them to work on alternative energy sources, more efficient energy sources and renewable energy sources.

Sincerely,

Amy Iannocari  
1485 W Wagon Wheel Rd  
Cottonwood, AZ 86326-7371

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

I use APS and SW Gas and would prefer a more efficient system or a incentive to you less energy. Thanks.

Sincerely,

michael pearce  
2538 N Richland St  
Phoenix, AZ 85006-1052

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

With a strong decoupling policy, utility companies do not make money based on how much electricity or gas they sell. Instead, their profits are based on how many customers they serve and how well they help cut energy use.

Sincerely,

Jeanne Saint-Amour  
PO Box 37465  
Phoenix, AZ 85069-7465

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Commissioners: I am an APS customer who has done everything possible to lower energy use in my life. I am doing this because it not only saves money. It is the right thing to do for our planet. We all must conserve. A recent study by oil interests designed to "de-bunk" global warming, in fact did the opposite. It came up with the same conclusion as the vast majority of other climate scientists. If we are to avoid global suicide, it is imperative that we (you) encourage everyone to use less energy, improve efficiency and eliminate policies that encourage the use of more energy. Indeed, I would take it a step further. AZ should pass a law requiring solar panels on every new home built. Thank you.

Sincerely,

Gary LaMaster  
6135 E Night Breeze Ct  
Cornville, AZ 86325-4857

RE Docket #

E-01345A-11-0224

G-01551A-10-0458

October 2011

Arizona Corporation Commission  
1200 W. Washington St  
PHX, AZ 85007

Dear Chairman and Commissioners.

Without decoupling policies that benefit ratepayers, I will continue to pay more than is necessary.

I strongly hope you will adopt and implement decoupling and energy efficiency programs for the APS & SW Gas case.

We need more energy efficiency & practices for Arizonans to consume less. Please adopt this policy -

Thank you,  
Matthew Sweenson  
5065 east yucca st.  
PHX, 85008

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Please insure that there will be an effort to reduce the need for more energy usage and to develop and educate producers as well as consumers in the use of alternative energy sources.

Sincerely,

karen Owens  
6319 E Ensenada St  
Mesa, AZ 85205-5939

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Thank you for considering a plan to reward utilities for encouraging their customers to use less energy, not more. I am a customer of Southwest Gas.

Sincerely,

Sally Pullen  
711 W Kent Pl  
Chandler, AZ 85225-6552

11/2/11

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

Customers in Support of Decoupling

Re: APS rate case, #E-01345A-11-~~0063~~ and SW Gas rate case, #G-01551A-10-0458  
0224

Dear Chairman Pierce and Commissioners:

As an APS and SW Gas customer, I am writing to urge you to support both energy efficiency and decoupling in the upcoming rate case. Throughout the summer I have seen my bill rise continuously, no matter what I try to do to lower the cost of electricity. I support programs that allow me to conserve energy and make my home more energy efficient. In addition I support decoupling so that my utilities no longer have incentives for selling me more energy because that is the way they make more money.

I'm sick of paying too much for dirty energy and I support increased energy efficiency and decoupling to help reduce our costs and pollution. I hope that the Commission will do the same in the upcoming rate case.

Sincerely,

JESSICA BLAKISTON  
7900 E. PRINCESS DRIVE  
SCOTTSDALE, AZ  
85255

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

use LESS energy!!

Sincerely,

adele Sands  
335 Color Cove Rd  
Sedona, AZ 86336-3631

November 2011

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

RE: Arizona Public Service Rate Case E-01345A-11-0224;  
and Southwest Gas Rate Case G-01551A-10-0458

Dear members of the Arizona Corporation Commission,

Hello, I would like to voice my support for promoting energy efficiency in Arizona as a way of reducing CO2 pullution and reducing our electricty rates. I am an APS customer and strongly urge the Arizona Corporation Commission to enact policies that provide incentives for utilities to implement energy efficiency and renewable energy sources. Thankyou.

Sincerely,

David Miller  
23023 N 24th St  
Phoenix, AZ 85024-9530