

E-01345A-11-0224

ORIGINAL



0000131897

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (602) 254-3300

Priority: Respond Within Five Days

Opinion

No. 2011 - 100685

Date: 11/16/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Nancy H.

Westler

Account Name:

Nancy H. Westler

Home:

Street:

Work:

City:

Surprise

CBR:

State:

AZ

Zip: 85374

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. E-01345A-11-0224

Surprise AZ

Arizona Corporation Commission

DOCKETED

NOV 22 2011

November 10, 2011

DOCKETED BY

Consumer Service Section  
Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix AZ 85007

Re: Southwest Gas Corporation Docket # G-01551A-10-0458

Dear Sir or Madam:

I am writing to let you know that I am most concerned about the Arizona Public Service Increase Proposal.

Thank you.

Sincerely,

Nancy H. Westler

W. Westler

AARP.ltr.hospital reimbursement

AZ CORP COMMISSION  
DOCKET CONTROL

2011 NOV 22 P 2:05

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

11/16/11 @9:40AM - Left Message - Called customer, confirmed receipt of her letter concerning APS & SWG. I advised the customer that I will be filing an opinion on her behalf opposing to both rates cases. I further advised the customer that if she did not intend to oppose to both rate cases she is welcome to contact me and the appropriate opinion can be eliminated. Provided my name and telephone number.

11/16/11 - Opinion docketed. CLOSED

\*End of Comments\*

Date Completed: 11/16/2011

Opinion No. 2011 - 100685

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