

G.01551A.10.0458

ORIGINAL
OPEN MEETING AGENDA ITEM



0000131896

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: (602)

Fax: (602)

Priority: Respond Within Five Days

Opinion No. 2011 - 100684

Date: 11/16/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Nancy H. Last: Westler

Account Name: Nancy H. Westler

Home: (602) 514-0100

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. G-01551A-10-0458

Surprise AZ 85374

November 10, 2011

Consumer Service Section
Arizona Corporation Commission
1200 W. Washington St.
Phoenix AZ 85007

Arizona Corporation Commission

DOCKETED

NOV 22 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 NOV 22 P 2:05

RECEIVED

Re: Southwest Gas Corporation Docket # G-01551A-10-0458

Dear Sir or Madam:

I am writing to let you know that I am most concerned about the Arizona Public Service Increase Proposal.

Thank you.

Sincerely,

Nancy H. Westler

wrestler@azcc.com

602.514.0100

AARP.ltr.hospital reimbursement

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion 11/16/11 @9:40AM - Left Message - Called customer, confirmed receipt of her letter concerning APS & SWG. I advised the customer that I will be filing an opinion on her behalf opposing to both rates cases. I further advised the customer that if she did not intend to oppose to both rate cases she is welcome to contact me and the appropriate opinion can be eliminated. Provided my name and telephone number.

11/16/11 - Opinion docketed. CLOSED

End of Comments

Date Completed: 11/16/2011

Opinion No. 2011 - 100684
