

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100757

Date: 11/21/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jan Last: Musial

Account Name: Jan Musial

Home:

Street:

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

AZ CORP COMMISSION
DOCKET CONTROL

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RECEIVED

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

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Customer called to voice his opposition to decoupling and to the rate increase proposed by APS. Customer felt a smaller increase might be acceptable.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to contact the Commission regarding his opinion and advised that his comments would be filed in the docket for this case and copies would be provided to all Commissioners.

End of Comments

Date Completed: 11/21/2011

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Arizona Corporation Commission

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