

W-02199A-11-0329
SW-02199A-11-0330

ORIGINAL



ARIZONA CORPORATION COMMISSION
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller Phone: 602-542-4143 Fax: 2011 NOV 18 P 2:11

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2011 - 100747 Date: 11/18/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: James B. Last: Rotsch

Account Name: James B. Rotsch Home: ~~(602) 255-0000~~

Street: ~~2111 N. 1st Ave~~ Work:

City: Sun Lakes CBR: jro ~~602-255-0000~~

State: AZ Zip: 85248 is: E-Mail

Utility Company: Pima Utility Company

Division: Sewer

Contact Name: Steve Soriano Contact Phone: ~~602-255-0000~~

Nature of Complaint:

I wish to express my outrage at the above request for outrageous increases in both water and wastewater rates. It is difficult in light of today's free interest rates to understand a double-digit rate increase request, let alone those Pima requests (water, 51.76%; wastewater 22.32%). I am an Arizona resident who leaves for the 5 summer months. Our water is shut off to the house and on for irrigation only but is still charged \$22/month for wastewater when there is NONE. Approximately 40% of the 10,000 Sun Lakes home are occupied similarly.

Possibly Pima is asking for these outrageous increases because they know the Commission will grant less and even a one-half grant approval is twice what they really want & need. An annual 2 million increase is ridiculous.

Please allow no more than the cost of inflation which over the last 5 years has been around 2%.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/18--opinion entered into database and will be docketed. *****CLOSE*****
End of Comments

Date Completed: 11/18/2011

Opinion No. 2011 - 100747

Arizona Corporation Commission
RECEIVED
NOV 18 2011
[Signature]