

W-01303A-09-0343  
SN-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
RECEIVED  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

2011 NOV 15 P 3:27  
Phone: (520) 520-9999

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Priority: Respond Within Five Days  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2011 - 100146

Date: 10/18/2011

Complaint Description: 08H Consolidation - In Favor  
08A Rate Case Items - Opposed

Complaint By: Shirley J. Herring  
First: Shirley J. Last: Herring

Account Name: Shirley J. Herring Home: (000) 000-0000

Street: email Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone: (000) 000-0000

Nature of Complaint:

Docket Nos.: SW-01303A-09-0343, W-01303A-09-0343, W-01303A-10-0448  
Docket No. W01303A-10-0448

Please place value in my opinions as stated below referencing the above dockets. I cannot agree with the deconsolidation of Anthem and Agua Fria. It should be kept as one district.

If deconsolidation is approved, the wastewater charge to our household will be unrealistic. In addition we would be faced with a possible increase in water rates. I ask you to allow me to explain the hardship the increases will bear.

We are retired seniors with a large percentage of our income derived from social security. As you may know, our last Cost of Living Adjustment was 5.8% in 2009 while 2008 was a mere 2.3%. 2010 and 2011 we received zero percent CLA.

Our actual Arizona American water billing for the past twelve months total \$1434.31. The proposed increase for wastewater will be \$484.44 annually while the annual increase in water rates if approved will be \$301.76. This is for a 5/8" pipe. We are in the 1" pipe category therefore our bill will be even higher. The past twelve months equate to an average monthly bill of \$119.52. With the proposed increase(s) it will rise to a minimum of \$185.04. This is an unconscionable rate increase of 65% and our current monthly income cannot stretch this far for one utility.

We moved to Corte Bella in January, 2005 confident our projected income and expense would permit us to live out our retirement years in a comfortable fashion. It will not be possible if we allow the drastic proposals as presented in the above dockets. Please hear our concerns.

Sincerely,

Shirley J. Herring

Arizona Corporation Commission

DOCKETED

NOV 15 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Lot 7

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/18

Emailed to the Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 10/18/2011

Opinion No. 2011 - 100146

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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wastewater district.

Respectfully,

Jeff Ward

100000

Anthem, AZ 85086

\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

10/18

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed: 10/18/2011**

**Opinion No. 2011 - 100163**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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10/18

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 10/18/2011

Opinion No. 2011 - 100167

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