

E-01345A-11-0224

ORIGINAL



0000131648

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100450

Date: 11/1/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: Mitch

Ives

Account Name: Mitch Ives

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85260

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

Customer is very much against Smart Meters. Within ten minutes after its installation on his house, he lost three thousand dollars plus worth of equipment, etc. He has spoken with the company and they have explained that it can be removed and it might cost him more at later time. He has opted to have it removed from house for a myriad of reasons. I have suggested he put his thoughts on paper and send them to me and I will docket them. I will add that correspondence to this file.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/1--opinion entered into database and will be docketed when I receive add'l thoughts via email.

11/10--ten days later and still no additional comments from customer so am CLOSING.

End of Comments

Date Completed: 11/10/2011

Opinion No. 2011 - 100450

Arizona Corporation Commission

DOCKETED

NOV 10 2011

DOCKETED BY [Signature]

RECEIVED
2011 NOV 10 A 11:44
AZ CORP COMMISSION
DOCKET CONTROL