



NEW APPLICATION



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AZ CORP COMMISSION
DOCKET CONTROL

October 13, 2011

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-20680A-11-0384

RE: Frontier Communications of the Southwest, Inc. T-20680A – Calling Card

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to discontinue Calling Card service. Customers are being notified in advance via a bill message.

It is respectfully requested that this filing become effective on November 15, 2011.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:
Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this tariff filing to Charlie Born at (916) 686-3570, or P.O. Box 340, Elk Grove, CA 95759.

Sincerely,

Charles E. Born
Manager, Government & External Affairs

CEB: lms
Enclosures

Arizona Corporation Commission
DOCKETED

OCT 14 2011

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ARIZONA

SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 15 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	Original
3	Original
4	Original
5	Original
6	1st Revised
7	1st Revised
8	1st Revised
9	1st Revised
10	Original
11	Original
12	1st Revised
13	1st Revised
14	1st Revised
15	1st Revised

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

C1 Class of Calls

Charges apply according to the class of call the calling person selects as defined below.

D1 Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- E1 Records the calling telephone for areas without recording equipment.
- E2 Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- E3 Places a call for a calling person who is identified as being disabled and is unable to dial the call because of that disability.
- E4 Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

D2 Payphone - Dial Station-to-Station

Applies to MTS cash calls placed from pay telephones, utilizing Public Access Line (PAL), when station-to-station calls are dialed and paid by the calling person with no assistance from the operator.

(D)
|
(D)

D3 Operator-Assisted Station-to-Station

Operator-Assisted Station-to-Station Service encompasses calls that are completed with the assistance of an operator, other than Dial Station-to-Station and Operator-Assisted Person-to-Person. Operator-Assisted Station-to-Station Service also applies when calls originate from a Public Access Line (PAL), and when a customer asks that a completed Direct Dialed Station-to-Station call be billed to another telephone number.

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(T)

D4 Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be a person, station, department or office reached through a PBX attendant. Person-to-person also applies when the calling person cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C1 Class of Calls (continued)

D5 Charges

E1 Pay Telephone Charges

Applies to all Frontier carried non coin calls (i.e., billed to a third party or collect) placed from pay telephones. This charge is in addition to all other applicable charges. (T)

E2 The following charges are in addition to the MTS rates in A3.B1.C6.D2:

	<u>Rate</u>	
F1 Operator-Assisted Station-to-Station	3.80	(D)
F2 Operator-Assisted Person-to-Person	6.00	(D)
F3 Pay Telephone Charge	0.26	(T)

The intraLATA operator-assisted charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

C2 Timing of Calls

D1 On Dial Station-to-Station and Operator-Assisted Station-to-Station, the timing of a call begins when the calling and called stations are connected. (T)

D2 On Person-to-Person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed-upon alternate.

D3 Chargeable time ends when the connection is terminated at any point.

D4 When exchange telephone service used for MTS is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C2 Timing of Calls (continued)

D5 Per Minute Rates

The per minute rates shown in the rate table in A3.B1.C6.D2 are for a connection of one minute or any fraction thereof.

D6 The timing of a call does not include time lost because of service faults or defects that are reported to the Utility.

D7 For residence, business and miscellaneous MTS calls, the time of day at the calling person's rate center determines whether the day or evening/night/weekend rates apply.

D8 Payphone - Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof.

C3 Collection of Charges

D1 Charges for residence, business and miscellaneous MTS calls are billed to the calling person, except where the calls are billed to:

- E1 The called party as a collect call and the charge is accepted by the called party.
- E2 A third telephone number, unless restricted from accepting this call type.
- E3 A special billing number.

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D2 Charges for Payphone-Dial Station-to-Station calls are charged to the calling party on a sent-paid basis.

C4 Payment Arrangements

The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.

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MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (continued)

C5 Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

C6 Charge Determination

D1 The charge for residence, business or miscellaneous MTS is determined by the:

- E1 Time of day and day of week
- E2 Duration of call
- E3 Class of call

D2 The MTS charges schedule is as follows:

	<u>Day Rate Per Minute</u>	<u>Evening/Night/Weekend Rate Per Minute</u>	
E1 Residence, Customer-Dialed Station-to-Station Calls	\$ 0.25	\$ 0.15	
E2 Business, Customer-Dialed Station-to-Station Calls	\$ 0.28	\$ 0.28	
E3 Miscellaneous, ¹ Operator-Assisted and Alternately Billed Calls ²	\$ 0.25	\$ 0.25	(T)
D3 Payphone - Dial Station-to-Station Rate Schedule			
	<u>Initial (4 Minutes)</u>	<u>Additional (1 Minute)</u>	
E1 Per Call	\$ 1.00	\$ 0.25	

¹ Charge applies where billing capabilities do not exist to separately identify residence and business Customer-Dialed Station-to-Station calls.

² Includes calls placed from Public Access Lines.

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SCHEDULE NO. B-1

MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B2 DIRECTORY ASSISTANCE SERVICE (continued)

C1 Directory Assistance (continued)

D2 Allowances

E1 A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.

E2 Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.

E3 The call allowance is not transferable between separate accounts of the same customer.

D3 Charges

E1 In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a Mechanized or Operator-Assisted Station-to-Station call, the appropriate charge, specified in A3.B1, applies in addition to the Directory Assistance charge.

(T)

	<u>Rate</u>
F1 Each call dialed directly by customer	\$ 0.47
F2 Each call placed from Public Access Lines ¹	
G1 Direct Dial	0.15
G2 Alternately Billed	0.15

E2 The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Utility, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this tariff, the Utility may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

¹ See A3.B1 for additional charge applications.

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MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B3 OPERATOR VERIFICATION / INTERRUPT SERVICE

C1 Description

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a communication in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.

C2 Terms and Conditions

D1 Verification

A charge applies each time the operator verifies a called line.

D2 Interrupt

A charge applies each time an operator interrupts a communication that is in progress on the called line.

D3 Verification and Interrupt Service is furnished where and to the extent that facilities permit.

D4 The customer shall indemnify and save the Utility harmless against all claims that may arise from either party to the interrupted call or any person.

D5 If an operator both verifies the condition of the line and interrupts communication on the same request, the interrupt charge only applies.

D6 The charge for interrupt applies whenever the operator interrupts the communication even though one or the other parties interrupted refuses to terminate the communication in progress.

D7 Charges for Verify/Interrupt Service may not be billed on a collect basis.

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D8 The charges for Verify/Interrupt Service are in addition to any applicable rates, i.e., operator assistance charges. Time-of-day discounts or unused Directory Assistance or Message Rate Service allowance will not be applied against these charges.

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MESSAGE TOLL TELEPHONE SERVICE (continued)

A3 STANDARD SERVICE OFFERINGS (continued)

B3 OPERATOR VERIFICATION / INTERRUPT SERVICE - Continued

C2 Terms and Conditions - Continued

- D9 If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges apply in addition to the interrupt charges.
- D10 The verify charge will not apply if the number verified is not in use and the operator completes the call. See A3.B1.C1.D5.E2 for applicable operator assistance charges.
- D11 No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- D12 No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- D13 Requests which originate from stations equipped with Toll Restriction Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.
- D14 Verification and Interrupt Service is available only on an alternately billed basis (e.g. billed to a credit card) for basic PALs, and alternately billed or coin deposit for PALs.
- D15 Person-to-person service is not offered.

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C3 Charges

	<u>Rate</u>
D1 Verification, per request	\$ 3.00
D2 Interrupt, per request	6.00

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A3 STANDARD SERVICE OFFERINGS (continued)

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