

W 01303A-09-0343
SW 01303A-09-0343

ORIGINAL



0000130938

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100095 Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Larry Last: Fletcher

Account Name: Home: (000) 000-0000

Street: n/a Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

RECEIVED
2011 NOV - 3 A 11: 33
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 IN FAVOR CONSOLIDATION

Mr. Pierce, Mr. Stump, Ms. Kennedy, Mr. Newman and Ms. Burns:

Thank you for this opportunity to strongly express my disagreement with the deconsolidation of the Anthem/Agua Fria Wastewater District into two separate districts. If approved; however, the deconsolidation will result in a monthly increase of \$40+ in the average wastewater bill for all residents (1,650) of the Corte Bella community. This exponential increase is unheard of at any time, but especially so in the current fiscal environment.

We moved from St. Louis after retirement in January 2011. Utility rates at that time were already significantly higher than we were used to in the midwest. The potential increase above coupled with an anticipated 83% hike in water rates as part of Docket #W-01303A-10-0448 will make it impossible for our modest retirement income family to continue living in this area.

I am appealing to the ACC to disapprove the Anthem/Agua Fria Wastewater District deconsolidation. Approval would result in nearly a 140% increase in wastewater rates for the new Agua Fria District. This would be compellingly unfair and an absolute absurdity. Thank you for your hopeful consideration of the unacceptable, cost prohibitive predicament that deconsolidation would place on the Corte Bella community.

Regards,

Larry G. Fletcher
End of Complaint

Arizona Corporation Commission

DOCKETED

NOV 3 2011

Utilities' Response:

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100095

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100092

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Margaret Last: Mikos

Account Name: Margaret Mikos

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 IN FAVOR CONSOLIDATION

I do not agree with the de-consolidation of Anthem and Agua Fria; it should be retained as one district. If de-consolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills.

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

The ACC approved the current makeup of the Anthem/Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to de-consolidate the District. De-consolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved de-consolidation under these circumstances.

My water bill will be the biggest monthly bill besides my mortgage and car payment. This doesn't make sense, especially when you add on the proposed waste water increase as well. I am a single woman living on SS. This excessive rate increase is an absolute CRIME! Do not approve this de-consolidation. It is profoundly unfair. The water bills for the surrounding Sun Cities are peanuts next to this. When I moved here four years ago, the water bills were \$60-\$80, and I thought they were excessive THEN!

How can you possibly justify going to \$200+ especially in the current economic climate? I will never be able to sell my home. And I will never vote for any of you again as long as I live if you approve this positively scandalous and immoral proposition.

Margaret E. Mikos

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100092

W. 01303A-09-0343
SN. 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100083

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

First:

Last:

Complaint By:

R.

Hoffman

Account Name:

Home: (000) 000-0000

Street:

n/a

Work:

City:

Sun City West

CBR:

State:

AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 IN FAVOR CONSOLIDATION

I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. You should describe how an increase in wastewater rates will impact you and/or your family financially.

- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

- The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances.

r hoffman

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

.

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100083

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

1100

Priority: Respond Within Five Days

Opinion No. 2011 100081

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Jerry Last: Rupany

Account Name: Jerry Rupany

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 IN FAVOR CONSOLIDATION

The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% . The ACC should not approved deconsolidation under these circumstances.

If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. (this is an average, my bill will increase more since I have a 1 inch water meter)

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month. (this is an average, my bill will increase more since I have a 1 inch water meter)
I estimate between water and waist water my bill will increase 159%.

Since last year we have had a 53% raise and now this 159% increase will put such a burden on my fixed income (Social Security, no raises in the last two years) it will probably cause me to sell my house and get out of the district. I am sure many more residents are in the same position as I.

I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

Jerry Rupany

1100
Sun City west, AZ 85375

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

.

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100081

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I believe this is an opportunity for the Commission to take leadership and win the confidence of residents that rate changes will be fairly and moderately administered throughout its region, while improving the quality of business decisions that drive the long term costs of these critical services. The proposed deconsolidation is counter to this concept.

Thank you,

Richard (Rick) E Furkert

10511

(Corte Bella)

Sun City West, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100078

W. 01303A-09-0343
SW. 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100077

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

First:

Last:

Complaint By: Rich & Diane

Degaw

Account Name: Rich & Diane Degaw

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 IN FAVOR CONSOLIDATION

We are writing to you in regard to the deconsolidation of the Anthem and Aqua Fria Waste Water Districts. We do not agree that there is a need or justification in splitting to 2 separate districts. This deconsolidation and its resulting increases in costs may force us from our home. We can not afford such a rate increase. Being forced to sell at this time further results in a financial loss due to the current financial climate as we will realize far less for our home than it cost us to buy just 2 1/2 yrs. ago. There can be no reasonable need to deconsolidate now. Separation of districts can be done many years into the future when growth & usage justifies and costs can be spread over a larger population in the area.

The above referenced Docket Nos. and Docket No. W-01303A-10-0448 will combine to cost us at least an additional \$1,000 annually. Further we don't understand why there should be different pricing for service based on our meter size. Size should not matter for residential service. We conserve water as much as possible and the size of the line or meter does not dictate our usage or consumption in any way.

Please do not approve this change in districts or water rate increases!

Sincerely,

Rich & Diane Dugaw

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

22210 N Pedregosa Dr

San City, Arizona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100077

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100072 Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: CB Last: Kirby

Account Name: CB Kirby Home: (000) 000-0000

Street: n/a Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

DOCKET NO W 01303A-09-0343 SW 01303A-09-0343 IN FAVOR CONSOLIDATION

To Whom it May Concern:

I do not agree with the deconsolidation of Anthem and Agua Fria (Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343). It should be retained as one district.

The ACC approved the current makeup of the Anthem/Aqua Fria Wastewater District nearly ten (10) years ago. The ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. These proposed changes will present a major (and for some impossible) financial challenge to the residents of the Corte Bella Community. The ACC should not approve this deconsolidation!

CM Kirby - Corte Bella resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 10/17/2011

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2011 - 100072

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Not only would these outrageous increases for Corte Bella Residents become an unacceptable and unfair financial burden, especially during these difficult financial times, it would devalue our properties and make it impossible to sell our homes.

I respectfully request that common sense prevail to create a fair and unbiased decision for residents of all areas affected.

Thank you for your support and consideration.

John Turner
22410
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100070

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: /

Priority: Respond Within Five Days

Opinion No. 2011 100069

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: **Arlene** Last: **Butler**

Account Name: Home: (000) 000-0000

Street: n/a Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is: E-Mail

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: Contact Phone

Nature of Complaint:

DOCKET NO W 01303A-09-0343 SW 01303A-09-0343 IN FAVOR CONSOLIDATION

I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. You should describe how an increase in wastewater rates will impact you and/or your family financially.

- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

- The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances.

Arlene Butler - Corte Bella Resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docketed
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100069

W. 01303A-09-0343
SW 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: ---

Fax

Priority: Respond Within Five Days

Opinion No. 2011 100068

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Ruth Last: Cotton

Account Name: Ruth Cotton

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phor.

Nature of Complaint:

DOCKET NO W 01303A-09-0343 SW 01303A-09-0343 IN FAVOR CONSOLIDATION

For the record, please know that I do not agree with the deconsolidation of Anthem and Aqua Fria. It should be retained as one district.

Also, the increases that have been requested will put a hardship on me. I am a widow, retiree and on a fixed income and this will put a strain on my ability to maintain my home and live out my 'golden' years here at Corte Bella. Please listen to our voices and do the right thing and the Godly thing and consider our request regarding these rate increases.

Ruth Cotten

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100068

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



W 01303A-09-0343
SW 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100067

Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Last:
Jordi Santaularia

Account Name: Home: (000) 000-0000

Street: Work:

City: Sun City West CBR:

State: AZ Zip: n/a is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone

Nature of Complaint:

DOCKET NO W 01303A-09-0343 SW 01303A-09-0343 IN FAVOR CONSOLIDATION

I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. We are retired residents on fixed incomes

- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

- The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances

Sincerely

Jordi Santaularia

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sun City West
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100067

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 10/14/2011

Opinion No. 2011 - 100015

W. 01303A-09-0343
SN. 01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100016 Date: 10/14/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

First:

Last:

Complaint By: **Bob Wallace**

Account Name:

Home: (000) 000-0000

Street: n/a

Work:

City: N/A

CBR:

State: AZ Zip: 00000

is: Business

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO W 01303A 09 0343 SW 01303A 09 0343 OPPOSED CONSOLIDATION

From: Bob Wallace

Sent: Thursday, October 13, 2011 9:10AM

To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web

Cc: Utilities Div - Mailbox

Subject: DECONSOLIDATION OF THE ANTHEM | AGUA FRIA WASTEWATER DISTRICT

Importance: High

Attachments: Letter to Commissioners to Deconsolidate Anthem Agua Fria Wastewater District.pdf

Dear Commissioners,

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community.

As an Anthem resident and local small business owner, we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use?

Anthem's system has no physical connection to the Agua Fria system – we should not pay for what is not "used and useful" by Anthem residents!

Please find attached a more detailed letter requesting your assistance and urging you to help us as fellow Arizonans. Thanks for your help!

Best Regards,

Bob Wallace

Principal & VP of Client Solutions

WIH RESOURCE GROUP

Environmental & Logistical SolutionsTM

Website: www.wihresourcegroup.com

Voice: [480.488.8888](tel:4804888888) Fax: [480.488.8888](tel:4804888888)

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 500-4000

Fax: (602) 500-4000

Priority: Respond Within Five Days

Opinion No. 2011 100039 Date: 10/14/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Howard Last: Obenhoff

Account Name: Home: (000) 000-0000

Street: Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

DOCKET NO W-01303A-09-0343 SW 01303A 09 0343

I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. You should describe how an increase in wastewater rates will impact you and/or your family financially.

- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

- The ACC approved the current makeup of the Anthem / Agua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances.

Howard Obenhoff

Sun City West, Az. 85375

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

.

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 10/14/2011

Opinion No. 2011 - 100039

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100018

Date: 10/14/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: William Last: McVeigh

Account Name: William McVeigh

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO> W-01303A-09-0343 SW 01303A-09-0343 In Favor Consolidation.

ACC Commissioners:

I do not agree with the deconsolidation of Anthem and Agua Fria. It should be retained as one district. If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. Many of us are on very limited incomes and adhere to strict monthly budgets. An increase such as the one you are proposing would pose a negative financial impact on our lifestyle.

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

The ACC approved the current makeup of the Anthem / Agua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approve deconsolidation under these circumstances.

Thank you in advance for your understanding.

--

Regards,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

William M & Lynne M McVeigh

Sun City West, AZ 85375
Corte Bella residents

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/14/2011

Opinion No. 2011 - 100018

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100297

Date: 10/24/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

First:

Last:

Complaint By: Diane & Burnie Clark

Account Name: Diane & Burnie Clark

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBF

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone

Nature of Complaint:

Docket No. SW-01303A-09-0343 and W-01303A-09-0343
Consolidation-in Farvor of

We are writing to state our strong opposition to the proposed deconsolidation of Anthem and Agua Fria. It has been the Commission's stated intent for many years to consolidate water districts. The ACC approved the current makeup of the Anthem/Aqua Fria Wastewater District almost ten years ago. To change direction at this late date would be inconsistent and destructive public policy. Water is a commodity that is provided by a single source in our communities and we are at the mercy of those companies and policy makers who control it. Continued consolidation of our water district remains good policy and provides a broad based and fairer method of apportioning costs.

Should deconsolidation be approved. Our Corte Bella retirement community would be hit with an average wastewater increase of \$40.37 per month, or \$484.44 per year for each household. As retirees we must live on fixed incomes. In these very hard economic times an increase of just under \$500 per year would have a drastic impact on our already tightly stretched budgets. In our particular case we have had to make choices to eliminate essential services such as home telephone, cable and daily newspapers because of rising utility costs. The amount of money available for food each month is under increasing pressure, and we have had to reduce our driving because of the increased cost of gasoline. For the first time since 2008 we are told there will be an increase in Social Security payments, but much of this will be taken by mandated increases in Medicare and health/drug insurance costs. We live in fear that the Commission will approve substantial proposed increases from our utility providers, who do not appear to understand that our State and Country are experiencing severe economic times.

In addition to this case, residents of our community also are facing a proposed 82.9% water rate increase proposed in Docket Number W-01303A-10-0448. If approved, this would add an average \$25.13 per month to each Corte Bella resident's bill. Our AAW bill for November just arrived and even though our conservation efforts resulted in just three thousand gallons of water usage, we owe \$101.02. If the Commission were to approve both the wastewater deconsolidation and the 82.9% water rate increase, this would mean our projected

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

bill for similar usage would more than double our bill to over \$200 per month. That is a staggering increase and a phenomenal cost for just 3,000 gallons of water. Frankly, we don't see how we would be able to pay the additional \$100 per month. With the other utility increases we face, as well as the other costs that continue to rise, in all likelihood we would be forced to sell our home in a very difficult real estate market.

We sincerely hope that the Commission is sensitive to the economic plight of property owners who are in the throes of these economic forces. We need relief and protection from these companies that are insensitive and non-responsive to the realities of our situation. For these reasons we plead that the proposed deconsolidation of Anthem and Agua Fria be denied. And we implore you to reject any proposed increase in water rates as proposed by Arizona American Water.

Sincerely,

Diane and Burnie Clark
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 10/24/2011

Opinion No. 2011 - 100297

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fa:

Priority: Respond Within Five Days

Opinion No. 2011 - 100292

Date: 10/24/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Linda Last: Haley

Account Name: Linda Haley

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CE

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phr

Nature of Complaint:

Docket No's. SW-01303A-09-0343 and W-01303A-09-0343
Deconsolidation Opposed

I'm sending this email to inform you all that I do not agree with the deconsolidation of the Anthem and Agua Fria water districts.

My husband and I moved here to Corte Bella 2 years ago. We have been appalled by how much our water bill is every month. We live on a fixed income and will now have to limit our activities so we can pay our water bill if this proposal goes through. This is ridiculous and outrageous.

Thank you for your time,
Linda Haley

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 10/24/2011

Opinion No. 2011 - 100292

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez Phone: Fa

Priority: Respond Within Five Days

Opinion No. 2011 - 100308 Date: 10/24/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

Complaint By: First: Patricia Last: O'Flaherty

Account Name: Patricia O'Flaherty Home: (000) 000-0000

Street: Work:

City: Anthem CBR

State: AZ Zip: 85086 is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Contact Phone:

Nature of Complaint:

Docket Number; SW-01303A-09-0343 and W-01303A-09-0343
IN FAVOR OF DECONSOLIDATION

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

Patricia O'Flaherty

Anthem, AZ, 85086

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 10/24/2011

Opinion No. 2011 - 100308

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (505) 222-2550

Fax:

Priority: Respond Within Five Days

Opinion No.: 2011 - 100359

Date: 10/26/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Paul Last: McCray

Account Name: Paul McCray

Home: (000) 000-0000

Street: N/A

Work:

City: N/A

CBR

State: AZ Zip: N/A

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos. SW-01303A-09-0343 & W-01303A-09-0343
IN FAVOR OF CONSOLIDATION

If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. My wife and I are retired and on a fixed income. We simply cannot afford this kind of an increase, particularly with food, gas and other essential needs on the rise. I'm certain such an increase will also have a negative impact on our homevalues for years to come. please do not approve deconsolidation.

Paul McCray
Lynne McCray
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 10/26/2011

Opinion No.: 2011 - 100359

W. 01303A-09-0343
SW. 01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2011 - 100049

Date: 10/14/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Anonymous Last: Anonymous

Account Name: Anonymous Anonymous

Home: (000) 000-0000

Street: na

Work:

City: Anthem

CBR:

State: AZ Zip: 85646

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone: (000) 000-0000

Nature of Complaint:

(Docket SW-01303A-09-0343)

0 percent...is that all...WHY...how does one justify such a rate increase of 80 percent...NO>>>NO>>>NO>>>NO and again NO WAY..When I asked about water and state of Arizona I was told in 08 and 09 that Arizona had a 100 year supply...there was plenty of water to go around...supplied by colorado river and if needed below ground aqua firs had plenty of water...
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/14
Emailed to Phoenix for docketing
FILE CLOSED.
End of Comments

Date Completed: 10/14/2011

Opinion No. 2011 - 100049