

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: (Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100064 Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
08A Rate Case Items - Opposed

First: Last:

Complaint By: Richard A. Frchette

Account Name: Richard A. Frchette Home: (000) 000-0000

Street: email Work:

City: Anthem CBR:

State: AZ Zip: 85086 is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Arizona Corporation Commission

Nature of Complaint:

Docket No. SW-01303A-09-0343

Docket No. W-01303A-10-0448

Arizona Corporation Commission
DOCKETED
OCT 28 2011
DOCKETED BY

Contact Phone:

RECEIVED
2011 OCT 28 A 9:43
AZ CORP COMMISSION
DOCKET CONTROL

*****OPPOSED RATES & DECONSOLIDATION*****

Ladies & Gentlemen. As a resident of Corte Bella I do not agree with the deconsolidation of Anthem and Agua Fria, it should be retained as one district. My wife and I have resided in our current residence since its inception in 2003. There are no other residents in our home. We do not have a swimming pool, water feature and do not wash our vehicle at home. Our water bill on average when we moved into our home was approximately \$83.00 a month, it currently averages over \$120.00 a month for just the two of us. We are on a fixed income and find it impossible to meet the excessive increases that are being proposed which not only impacts the "value" of our home since it will be much more difficult to sell even during these hard economic times. It will also cause an increase in our HOA fees since they will be impacted as well. We cannot turn off our landscape irrigation system because all the plants, shrubs and trees will die and then we will be in violation of our HOA regulations. In all of my 76 years, living all over the world, this water district has been the most expensive and, we believe these proposed increases are excessive and to be honest with the commission, outrageous. In addition, we have just learned that there is another proposal facing us for a proposed 82% increase in our water rates reference docket #W-01303A-10-0448. Again, I feel this to be excessive and unconscionable. We as customers should not be penalized for the untimely construction, poor planning and terrible management decisions by the Arizona American Water Company. We are against any unreasonable monthly increase in our water bills and absolutely against the deconsolidation. Your attention to this matter is greatly appreciated, sincerely Richard A. Frchette

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/27

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 10/27/2011

Opinion No. 2011 - 100064
