

#E01345A.11-0224



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez      Phone:      Fax: (

Priority: Respond Within Five Days

Opinion      No. 2011 - 100321      Date: 10/25/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Joy      Last: Haviland

Account Name: Joy Haviland      Home: (000) 000-0000

Street:      Work:

City: Prescott      CBR:

State: AZ      Zip      is:

Arizona Corporation Commission

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:      Contact Phone:

Nature of Complaint:

Docket No. E-01345A-11-0224

October 11, 2011

DOCKETED

OCT 26 2011

DOCKETED BY [Signature]

I am totally against any rate increase at this time and I find it incomprehensible that you would even consider it during this recession. The average person is just able to pay those bills now, if they still have a home or business. There comes a time when you need to buckle down just as we have had to. Put those future plans on hold and support your customers by holding the line on increases. We are all in this together and if more of us can't pay those bills, you will fail also. At this time, no increase should ever be considered.

Sincerely,

Joy M. Haviland  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/25  
Emailed to the Phoenix office for docketing.

FILE CLOSED.  
\*End of Comments\*

RECEIVED  
2011 OCT 26 P 12:49  
AZ CORP COMMISSION  
DOCKET CONTROL

Date Completed: 10/25/2011

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