

E-01345A-11-0224



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100289

Date: 10/24/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Robert J. Last: Eustace

Arizona Corporation Commission  
DOCKETED

Account Name: Robert J. Eustace

Home: (

OCT 24 2011

Street: . . .

Work: (

City: Mayer

CBR:

DOCKETED BY [Signature]

State: AZ Zip: 86333

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

October 21, 2011

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington  
Phoenix, AZ 85007

RECEIVED  
2011 OCT 24 P 4:37  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Re: Docket No. E-01345A-11-0224

To Whom It May Concern:

It is grossly unfair that APS is charging us for being frugal by raising rates to supplement their income. We are all hurting in these times, APS should not be spared. We resent being charged for meter readings, when newly installed meters alleviated the use of a meter reader. Perhaps the fees being charged for the "meter reader" could be used to supplement the increase of fees in electricity usage.

Sincerely,  
Robert J. Eustace  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10-24--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Date Completed: 10/24/2011

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