

E-00000C-11-0328

ORIGINAL



0000130632

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100225

Date: 10/20/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Virginia Last: Brown

Arizona Corporation Commission
DOCKETED

Account Name: Virginia Brown

Home: OCT 21 2011

Street:

Work:

City: Prescott Valley

CBR

State: AZ Zip: 86314

is: E-Mail

DOCKETED BY

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone

Nature of Complaint:

I am an APS electric customer. You need to make this company develop an opt out program. I have 7 meters within 150 feet of my residence, two of which are attached to my living room wall all emitting 24 hrs a day. This is totally unfair to the consumer. My cell phone keeps cutting off and my computer keeps disconnecting. They did not inform the public they had a choice and I was not aware of the emissions they put out. Why do these attachments run 24 hours a day. Totally unnecessary information being transferred to whom? Anyone passing by with a scanner. Are you going to be responsible for the ID theft they create?

Virginia Brown
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/20--opinion entered into database and will be docketed in 11-0328.

****CLOSED****

End of Comments

Date Completed: 10/20/2011

Opinion No. 2011 - 100225
AZ CORP COMMISSION DOCKET CONTROL

2011 OCT 21 P 12:12

RECEIVED