

G-01551A-10-0458

ORIGINAL



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100191 Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Candy Last: Zeese

Account Name: Candy Zeese Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Surprise CBR:

State: AZ Zip: 00000 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phone:

Nature of Complaint:

Consumer is opposed to the rate increase that SWG is requesting. The economy is down and everything keeps going up. Incomes are not increasing and a lot of people are on fixed income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100191

Arizona Corporation Commission
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DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100192 Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barry Last: Zeese

Account Name: Barry Zeese Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Surprise CBR:

State: AZ Zip: 00000 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phone:

Nature of Complaint:

Consumer is opposed to the rate increase that SWG is requesting. The economy is down and everything keeps going up. Incomes are not increasing and a lot of people are on fixed income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100192

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100197 Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mary Last: Strassell

Account Name: Mary Strassell Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Chino Valley CBR:

State: AZ Zip: 00000 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phone:

Nature of Complaint:

Caller is a Senior Citizen and works with other Senior Citizens. Money is tight and some of the people are even using their money that would go towards needed medications to pay for utilities. She is opposed to the 14% rate increase that is being requested by SWG.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100197