

3W 01428A-09-0103
W 01427A-09-0104

W 01427A-09-0116
W 01421A-09-0120

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



RECEIVED

Investigator: Brad Morton

Phone:

2011 OCT 20 P 2: 17

Fax: (602)

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 - 100056

Date: 10/17/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert G

Ferro

Account Name: Robert G Ferro

Home:

Street:

Work:

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

From: ROBERT G FERRO
Sent: Saturday, October 15, 2011 11:42 AM
To: Bradley Morton
Subject: Question for Corporation Commission

Arizona Corporation Commission

DOCKETED

OCT 20 2011

DOCKETED BY

Mr. Morton and Corporation Commission Members,

Here is my concern and question for the Arizona Corporation Commission.

Concern:

My water/sanitation company is Liberty Water. The monthly bill has a fixed rate charge for residential sewer and a variable rate charge for water use. In this instance, the net sewer fixed rate charge was \$38.99 while the water usage charge was only \$2.00. Spoke with two representative from Liberty Water regarding the fixed rate sewer charge. I was told the sewer charge is not based on the amount of sewage generated. Both said this is approved by the Corporation Commission. You can generate as much sewage as you want and the charge won't go up. This implies the small sewage generators are subsidizing the large sewage generators. Based on all the rate case arguments I have reviewed, this seems to conflict with the Commission's efforts to minimize waste and increase efficiency.

Question:

Due to a fixed income my home is smaller than average. To minimize cost, this home is designed for efficient use of water and subsequent low sewage generation. Why am I subsidizing higher sewage generators? This seems to be having the same effect as the solar power initiative adopted by the commission. Lower income folks cannot take advantage of the tax credits for solar so they just subsidize the higher incomes who can. Can you help us. I make \$40k/year and every little hit hurts.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for looking into this for an everyday ratepayer and voter,

Robert G. Ferro

Goodyear, AZ 85330

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained to consumer sewer is a flat rate not metered and he understands. Want his opinion docketed

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100056
