

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100186

Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Pamela Last: Johnson

Account Name: Pamela Johnson

Home: (000) 000-0000

Street:

Work:

City: Wickenburg

CBR:

State: AZ Zip: 85390

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-11-0224  
REF: Arizona Public Service Company  
RATE CASE OPPOSED

10-13-11

Pamela Johnson

Wickenburg, AZ 85390

Docket No. E-01345A-11

To whom it may concern,

I am against APS's application for a permanent base rate increase. The increase of approximately 6.6% to their customer's is a huge increase.

I don't believe an increase in electricity costs is a good time when our economy is in a recession. Many Many of us are not able to find jobs and are struggling to make ends meet.

Electricity is needed for survival, it is a necessity. I don't believe we should have to decide whether we can afford food, rent, mortgage payments etc. or electricity. What are we to do when we cannot afford higher electric rates. What are we to do during summers when temperatures are above 100?

Please consider stopping this rate increase.

Thank you for your time on this matter for all citizens.

Sincerely,

Pamela Johnson

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

OCT 20 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2011 OCT 20 P 2:07

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UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed: 10/19/2011

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