

ORIGINAL



0000130587

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 000-0555

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100035

Date: 10/14/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

Complaint By: First: Tyler & Ashley Last: Mortensen

Account Name: Tyler & Ashley Mortensen Home: (000) 000-0000

Street: :a Dr Work:

City: Anthem CBR:

State: AZ Zip: 85086 is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket SW-01303A-09-0343)

Arizona Corporation Commission
DOCKETED

OCT 19 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 OCT 19 P 3:58

RECEIVED

October 13, 2011
Commissioners
Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 850072996
Dear Commissioner(s),

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!" I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phasein of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phasein as a means of mitigating the effect of the rate increase through a 3year phasein of the rates. The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers. I am not sure if you are aware, however every Anthem resident pays a base rate of \$102.00 monthly for water before any usage fees that's outrageous!

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing. I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

Sincerely,
Tyler and Ashley Mortensen
Anthem Residents that want to STAY in Anthem

Anthem, AZ 85086
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/14
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 10/14/2011

Opinion No. 2011 - 100035

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100132 Date: 10/17/2011

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Last:
W. Conrad Johnson, Jr.

Account Name: W. Conrad Johnson, Jr. Home: (000) 000-0000

Street: email Work:

City: Anthem CB:

State: AZ Zip: 85086 is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Contact Phone:

Nature of Complaint:

Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

I do not agree with the deconsolidation of Anthem and Aqua Fria; it should be retained as one district.

Regarding Wastewater, no credit is given to water used for irrigation and should be subtracted from the total volume used. This is at least 20-30 percent.

Thank you for consideration of the above mentioned items.

W Conrad Johnson Jr.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/17
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100132

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (602) 974-2200

Fax: (602) 974-2200

Priority: Respond Within Five Days

Opinion No. 2011 - 100114

Date: 10/17/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

Complaint By: **First:** Richard & Amy **Last:** Clegg

Account Name: Richard & Amy Clegg

Home: (000) 000-0000

Street: 10000 N. 19th Ave.

Work:

City: Anthem

CBR:

State: AZ **Zip:** 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. SW-01303A-09-0343)

WIH RESOURCE GROUP
Waste Management & Logistical Solutions™
Letter to Arizona Corporation Commission in Support of
Deconsolidation of the Anthem/Agua Fria Wastewater District

October 14, 2011
Commissioners
Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

Dear Commissioner(s),

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase-in as a means of mitigating the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers. I am not sure if you are aware, however every Anthem resident pays a base rate of \$102.00 monthly for water before any usage fees - that's outrageous!

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district. Feel free to contact me via this email address or by phone at

Respectfully,
Richard & Amy Clegg
Richard & Amy Clegg
Anthem Residents

Anthem, AZ
*End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/17
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100114

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/17

Emailed to Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 10/17/2011

Opinion No. 2011 - 100129
