

W-02169A-11-0238

ORIGINAL



0000130586

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100153 Date: 10/18/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Barbara Last: Vaughn

Account Name: Barbara Vaughn

Home: (000) 000-0000

Street:

Work:

City: Salome

CBF

State: AZ Z

is:

Utility Company: Harrisburg Utility Company, Inc..

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPINION OPPOSED\*\*\*\*\*

RE: Docket No. W-02169A-11-0238

Customer is opposed to the proposed rate increase and strongly believes that the amount requested is excessively high. Per customer, the majority of customers residing in the area are retirees, snow birds and low income. Customer realizes that an increase may be warranted, although disagrees with the amount of the increase requested. Customer would even be suspicious of the validity of the percentage if the Company decreased it by half.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.

\*End of Comments\*

Date Completed: 10/18/2011

Opinion No. 2011 - 100153

Arizona Corporation Commission

DOCKETED

OCT 19 2011

DOCKETED BY [Signature]

RECEIVED  
2011 OCT 19 P 3:58  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL