



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/18--Opinion entered into database and will be docketed in both files.

\*\*\*\*\*CLOSED\*\*\*\*\*

\*End of Comments\*

Date Completed: 10/18/2011

Opinion No. 2011 - 100160

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2011 - 100162 Date: 10/18/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: **James R & Helen P** Last: **Rakers**

Account Name: James R & Helen P Rakers Home: (000) 000-0000

Street: Corte Bella residents Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is: E-Mail

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Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\*THIS OPINION WILL BE DOCKETED IN BOTH 09-0343 AND 10-0448\*\*\*\*\*

Dear Commissioners,

My wife and I are residents of Corte Bella. We are both retired and live on fixed incomes.

We do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. We cannot handle such a drastic increase in our monthly utility bill. With continued increases in medical expenses, food and other utility expenses we may be forced to sell our retirement home that we waited for so many years to enjoy.

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances.

Very sincerely yours,

James R. and Helen P. Rakers

\*End of Complaint\*

Utilities' Response:

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