

W.01303A-10.0448

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100048

Date: 10/14/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: George & Susan Last: Ralston

Account Name: George & Susan Ralston

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Arizona Corporation Commission

Contact Name:

DOCKETED

Contact Phone

Nature of Complaint:

OCT 19 2011

(Docket W-01303A-10-0448)

To: Corporate Commissioners

DOCKETED BY [Signature]

Re: Water Rates in Agua Fria District

This is to express my outrage at the proposal being put forth to increase water rates in the Agua Fria Distrit by potentially over 100%.

To place that financial burden on retired residents is very unfair and I hope you as representatives in our county know that this is true.

As I understand it the Water Co. made a decision to build a new wastewater plant in anticipation of growth in the far west valley that never materialized.

Why is their poor planning, that's what it is, being brought back to us as a financial hardship. When the growth comes to that part of the Valley they will

recapture the cost of their investment. It is ludicrous to target a small group of residents in the Agua Fria District to bear all this cost now.

They also are stuck with poor deals they made with Sun City and Sun City West Del Webb communities. That is their fault. Why are the new residents being asked to bear all the costs for AZ American Water? Totally unfair. Our rates have already skyrocketed and each resident here is paying over \$120 per month for water - that's over \$1,400 per year. Simply crazy.

In addition, the idea that the residents of Anthem can pull out of our water district to avoid these unfair costs and exacerbate the situation for those left behind is another terribly misguided proposal. It is important that you represent all of us fairly and deny Anthem's request to break away.

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2011 OCT 19 P 3:58  
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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Thank you,  
George & Susan Ralston

Corte Bella  
Sun City West, AZ 85375  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/14  
Emailed to Phoenix for docketing.  
FILE CLOSED.  
\*End of Comments\*

Date Completed: 10/14/2011

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**UTILITY COMPLAINT FORM**

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**Investigator:** Richard Martinez

**Phone:**

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**Opinion No.** 2011 - 100055

**Date:** 10/17/2011

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** John S.

Temple

**Account Name:** John S. Temple

**Home:** (000) 000-0000

**Street:** email

**Work:**

**City:** Tucson

**CBF**

**State:** AZ Zip: 85701

**is:** E-Mail

---

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

(Docket No. W-01303A-10-0448)

80 percent...is that all...WHY...how does one justify such a rate increase of 80 percent...NO>>>NO>>>NO>>>NO and again NO WAY..When I asked about water and state of Arizona I was told in 08 and 09 that Arizona had a 100 year supply...there was plenty of water to go around...supplied by colorado river and if needed below ground aqua firs had plenty of water..

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

10/17

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed:** 10/17/2011

**Opinion No.** 2011 - 100055

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