

W-01303A-10-0448

ORIGINAL



0000130522

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99922

Date: 10/12/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Bonita & Elena Last: Dominguez

Account Name: Bonita Dominguez Home:

Street: ----- Work:

City: Surprise CBR:

State: AZ Zip: 85388 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

I already live hand to mouth, with barely enough to pay all my bills. I can't imagine how hard it will be to pay my water bill with this proposed increase.

RECEIVED LATER THAT DAY FROM an Elena Dominguez, same address:

This is the second comment I am writing in the hopes that the commission will put an end to the absolutely ridiculous rate increase it is requesting. As I pay my \$110 bill this month for water I have to implore you to realize that a 70%- 80% increase will break me and my budget. Also, I do encourage you to look into the quality of water and milky in color, often with a sulfur smell.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/12--Opinion entered into database and will be docketed in 10-0448.

\*\*\*\*CLOSED\*\*\*\*

\*End of Comments\*

ARIZONA CORPORATION COMMISSION DOCKET CONTROL  
Date Completed: 10/13/2011

Opinion No. 2011 - 99922

2011 OCT 17 A 10 10

RECEIVED

Arizona Corporation Commission

DOCKETED

OCT 17 2011

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