

G-01551A-10-0458 ORIGINAL

OPEN MEETING AGENDA ITEM



0000130464

ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORMED

Investigator: Trish Meeter

Phone: 2011 OCT 13 P 3:55

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 99451

Date: 9/27/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Douglas Ward
First: Douglas Last: Ward

Account Name: Douglas Ward Home: (000) 000-0000

Street: Work:

City: Tucson CBR:

State: AZ Zip: 85750 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phone: (602) 216-8606

Nature of Complaint:

G-01551A-10-0458 OPPOSED RATES AMD DECOUPLING

Caller states economy is weak, people can't afford increase, urges Commission not to raise rates. He believes separating utility revenue from consumer use does not encourage energy savings. He also believes there should be a reduction in the amount of pamphlet enclosures in the bills and customers should be encouraged to doate for those less fortunate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 9/27/2011

Opinion No. 2011 - 99451

Arizona Corporation Commission

DOCKETED

OCT 13 2011

DOCKETED BY

G. 01551A-10-0458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99745

Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Patricia Schweizer

Account Name: Patricia Schweizer Home

Street: Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phon

Nature of Complaint:

G 01551A-10-0458 Opposed Rates

Caller is in opposition to any increase in rates

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/4/2011

Opinion No. 2011 - 99745

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99732

Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dorothy

Hendricks

Account Name: Dorothy Hendricks

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85704

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone

Nature of Complaint:

9/4 DOCKET NO. G-01551A-10-0458

Caller will be a new customer of the company after moving to the listed location. She is opposed to any increase in rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 10/4/2011

Opinion No. 2011 - 99732

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99898

Date: 10/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Debbie

Dischinger

Account Name:

Debbie Dischinger

Home: (000) 000-0000

Street:

Work:

City:

Topock

CBR:

State:

AZ Zip: 86436

is:

Utility Company: Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. G-01551A-10-0458 RATES OPPOSED

10/5

Caller is opposed to an increase in rates based on the economy and lack of income to those in the area.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 10/11/2011

Opinion No. 2011 - 99898