

G-01551A-10-0458

ORIGINAL



0000130463

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2011 OCT 13 P 3: 54

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 99941 Date: 10/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Fred and Catherine Bitner

Account Name: Fred and Catherine Bitner Home:

Street: Work:

City: Topock CBR:

State: AZ Zip: 86436 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Becky Berger Contact Phone:

Nature of Complaint:

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Customer is opposed to any rate increase. In this economy, they are barely able to keep up with their bills now.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 10/12/2011

Opinion No. 2011 - 99941

Arizona Corporation Commission
DOCKETED

OCT 13 2011

DOCKETED BY