

W 01303A-10-0448

ORIGINAL



ARIZONA CORPORATION COMMISSION

0000130444

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99893

Date: 10/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: April

Kramer

Account Name: April Kramer

Home: (623) 000-0000

Street: n/a

Work:

City: Surprise

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission

DOCKETED

OCT 12 2011

From: April Kramer
Sent: Thursday, October 06, 2011 6:46 AM
To: april
Cc: krkhewitt@yahoo.com
Subject: Fw: Getting Back Our Well Water

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2011 OCT 12 P 3:50
RECEIVED

Hi All:

I'm sending the email below out to everyone that I know in Sun City Grand. The guy that sent it originally, does not want to be the only one to complain about hard water, to the AZ Corporation Commission. He is asking for your help.

I personally have not noticed a huge difference in the water hardness of my tap water, but I am concerned about the amount of wastewater per day that goes into the Colorado River (much of it from Vegas where thousands of international travelers are located), compared to the underground aquifers and wells. Look up "endocrine disrupting compounds" on Google and you'll see what I mean. Also check out this website: <http://www.crrsco.org/Threats.htm>

And another thing, when we purchased our homes we paid the water hookup fee for well water.

We should not be paying another, never-ending hookup fee for future water customers AND have to put up with much more polluted water. Where does it all end? This was a bad management decision made by AZ AM Water, that they would like US to pay for. What/who is going to stop them from building yet another plant in "Tim-buck-Two" and billing US for that too?

I may be living here for the next 30 years, so can you imagine how much I will have paid into my water bill and HOA fees by then? It may become more expensive to live here, than up North. New customers will have moved into this area, and will be charged hookup fees right on schedule. This treatment plant will be paid for

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many times over. ONLY IN AMERICA.....

They could get away with this "highway robbery", unless we stand up for ourselves.

Thanks for listening,
April Kramer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion Docketed
End of Comments

Date Completed: 10/11/2011

Opinion No. 2011 - 99893
