

E.00000C-11-0328

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: (520) 965-2000 Fax: (520) 965-2000

Priority: Respond Within Five Days

Opinion No. 2011 - 99566 Date: 9/29/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Gary Last: Ballard

Account Name: Linda Ballard Acct # 887884280 Home: (928)

Street: Work:

City: Prescott CBR:

State: AZ Zip: is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602)

Nature of Complaint:

Docket No. E-00000C-11-0328

I do not believe that the Smart Meter will reduce my utility bill as advertised by APS. I do believe that is a way to increase their income without Commission approval as the law requires.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/29
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 9/29/2011

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Arizona Corporation Commission
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