

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99802

Date: 10/5/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Mrs. Last: King

Account Name: Mrs. King

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer is a resident of Arizona and would not appreciate to have a rate increase for APS approved. We have not had a COLA raise since 2008. This will create a problem if prices are raised.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

\*End of Comments\*

Date Completed: 10/5/2011

Opinion No. 2011 - 99802

Arizona Corporation Commission

DOCKETED

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99801

Date: 10/5/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Retiree in

Arizona

Account Name: Retiree in Arizona

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: /

Nature of Complaint:

Consumer is a retiree in Arizona and is requesting tha the ACC does not raise the power rates. We are having a hard time surviving as it is. Appreciate your consideration. Thank You.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

\*End of Comments\*

Date Completed: 10/5/2011

Opinion No. 2011 - 99801