

G-01551A-10-0458

ORIGINAL

OPEN MEETING AGENDA ITEM



0000130280

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99723

Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: James Last: Ehasz

Account Name: James Ehasz

Home:

Street:

Work:

City: Parker

CBR:

State: AZ Zip: 85344

is:

RECEIVED  
2011 OCT -4 P 2:03  
AZ CORP COMMISSION  
DOCKET CONTROL

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Sharaleen Finnell

Contact Phone:

Nature of Complaint:

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Customer sent the following -

Please do not grant this rate increase to SW Gas. An increase of 10% to 15% is unreasonable in this economy. The service area in La Paz County is one of the poorest in the State. There is high unemployment and one out of every four residents is receiving public assistance through AHCCCS. If a person is lucky enough to have a job in this area, employers are certainly not giving 10% to 15% wage increases. People are lucky to keep their jobs. On top of this, the Country, due to previous fiscal mismanagement, has added an additional sales tax to pay off a \$14 million judgment to a former sludge plant operator. Bottom line is that income is not keeping up with increased taxes and now rate hikes from utilities. Thank you for your consideration.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/4/2011

Arizona Corporation Commission

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DOCKETED

OCT 4 2011

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