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September 28, 2011

AZ CORP COMMISSION
DOCKET CONTROL

Director of Utilities Division
Arizona Corporation Commission
1200 W Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
OCT 4 2011

RE: Docket No. T-04172A-03-0153
Decision No. 71255



Dear Sir/Madam:

In compliance with Decision No. 71255, TelLogic, Inc. dba Quality Telephone ("Quality Telephone") makes this filing to provide the bi-annual report required to be filed by October 1, 2011. Through this filing, Quality Telephone provides notice that it has had two complaints filed against it in the prior six months in other jurisdictions.

1. Arkansas – Migrated to Qtel and then away from Qtel. Felt he had been misled into thinking there were no taxes and fees, which are waived for the startup month.
2. Ohio – Customer was with Qtel since 2007 and felt that Qtel had held a check to cash although it was posted directly to the account on the date it was received in the office. Qtel will no longer be providing service in the state of Ohio effective November 1, 2011, and has mailed letters to customers. Customer has migrated to a new carrier.

Please contact me directly at (214) 884-1750, ext. 603, or at regulatory@qtelephone.com if you have any questions regarding this filing.

Sincerely,

Joan L. Parker
Regulatory Analyst

Enclosures

cc: Docket Control Center, AZ Corporation Commission, 1 original and 13 copies
Compliance Section, AZ Corporation Commission, 1 copy