



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99702

Date: 10/3/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: D'aun R. Runner

Account Name: D'aun R. Runner

Home: (303

Street:

Work:

City: Bouse

CBR:

State: AZ Zip: 85325

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

9/26/2011

D'aun R. Runner

Bouse, AZ 85325

Cell Phone: above

Name of Utility: APS

Name on Bill: D'aun Runner/ Terry Sexson

Arizona Corporation Commission
DOCKETED

OCT 4 2011

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2011 OCT -4 P 12:55

RECEIVED

I am against APS raising rates as currently proposed. I would suggest they instead cut their budgets in the areas of public relations and advertising. We do not have choice as to utility companies - APS is the only electrical service currently available in our area. I commend APS for their quick response in reported power outages during this years monsoon season, but would rather they cut TV advertising and not issue a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

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