

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99725

Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Laura

Warren

Account Name: Laura Warren

Home:

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85022

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-11-0224 \*\*\*\*\*

Customer sent the following -

Please now is not the time to raise rates. The proposal comes in a sluggish economy and with so many people in Arizona out of work, also with no cost of living increase in Soc. Sec. benefits since 2008.

Thank you.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/4/2011

Opinion No. 2011 - 99725

Arizona Corporation Commission

DOCKETED

OCT 4 2011

DOCKETED BY

RECEIVED  
2011 OCT -4 P 12:56  
AZ CORP COMMISSION  
DOCKET CONTROL

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Date: 10/4/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: James

Ehasz

Account Name: James Ehasz

Home:

Street:

Work:

City: Parker

CBR:

State: AZ Zip: 85344

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

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Customer sent the following -

Please do not grant this rate increase to APS. An increase of 6.6% is unreasonable in this economy. The service area in La Paz County is one of the poorest in the State. There is high unemployment and one out of every four residents is receiving public assistance through AHCCCS. If a person is lucky enough to have a job in this area, employers are certainly not giving 6% wage increases. People are lucky to keep their jobs. On top of this, the Country, due to previous fiscal mismanagement, has added an additional sales tax to pay off a \$14 million judgment to a former sludge plant operator. Bottom line is that income is not keeping up with increased taxes and now rate hikes from utilities. Thank you for your consideration.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/4/2011

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