

W-DL303A-10-0448

ORIGINAL



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ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99218

Date: 9/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Anita Last: Latcha

Account Name: Anita Latcha

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

9/19/11 Per Ms. Latcha, she lives on a fix income and everything is going up in price. These high rates will force her to move out of the state. Retires don't know what to do. No cost of living and conservation is past history. Property taxes also went up. The value of homes went down. Taxes went up and we care paying for Peoria land when you live in SCW. They need to address these issues, people are planning to leave AZ.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/19/11 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 9/19/2011

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Arizona Corporation Commission
DOCKETED

OCT 4 2011

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