

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No.: 2011 - 99706

Date: 10/3/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Daniel J. Last: Lake

Account Name: Daniel J. Lake

Home: (520) 308-2142

Street: 400 W Pinalosa Road

Work: (520) 456-6298

City: McNeal

CBR: halfalake@yahoo.com

State: AZ Zip: 85617

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

I am an owner/partner of a 13-unit apartment complex in Tombstone, AZ which APS provides service to & for the last 2 years we have found it difficult to keep our apartments occupied due to the high cost of utilities. People in AZ, for the most part, are either on Social Security, Social Security Disability, working for minimum wage or unemployed and cannot afford the high cost of utilities.

I am totally against the rate increase due to the fact that my APS account from January 1, 2011 through August 31, 2011 has increased by \$335.80 from the same time period in 2010. Small business owners are unable to get ahead due to these constant increases, not to mention the additional charges like delivery service charge, metering charge, meter reading charge and billing charge. If we, the consumer, are paying for all these extra charges what then is the utility company's expenses that they should be asking for a base rate increase? We feel that it is time for big business to take a cut in their profits just like we, the small business owners, have to do.

Sincerely,  
Daniel J Lake  
\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

OCT 3 2011

DOCKETED BY [Signature]

RECEIVED  
2011 OCT - 3 P 3: 58  
AZ CORP COMMISSION  
DOCKET CONTROL

Utilities' Response:

Investigator's Comments and Disposition:

10/3--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED

Date Completed: 10/3/2011

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