

ORIGINAL



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September 22, 2011

RECEIVED

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

2011 SEP 28 P 12:40

Re: Docket # E-01345A-11-0224

AZ CORP COMMISSION
DOCKET CONTROL

Dear Arizona Corporation Commissioners,

Thank you for giving me the opportunity for written comments regarding the above referenced Docket Number. This is the very first time that I feel compelled to make my feelings heard.

Please find attached Exhibits A, B & C. These exhibits illustrate energy use for my personal residence for years 2008 through 2010. You will note that I have done my level best to reduce energy consumption from 5504 kWh in 2008 to 5136 kWh in 2010; a reduction of 6.68%. Contributors to this success include turning lights off when not in use, purchasing energy efficient appliances with the Energy Star label and converting old light bulbs with the newer longer lasting (even though much more expensive). These actions have been amply advocated by the energy provider.

What do I get in return? A daily average cost increase per kWh of 4.32% combined with a kWh reduction of 6.68% for an overall rate increase of 11%. And now APS is asking for an additional average increase of 6.6% partially due "to establish a decoupling mechanism to remove utility disincentives for energy efficiency". Let me see if I understand this request. The utility advocates energy efficiency, which the general public has implemented, then the utility seeks to make up for the lost revenue due to the "disincentives for energy efficiency".

With all due respect, enough is enough. I am a senior citizen with a shrinking revenue stream that gets smaller and smaller with rate and tax increases. Please help me and many others on fixed incomes by rejecting this rate increase. Each of us has had to tighten our belts. It's time to say no and for them to do the same!

Sincerely,

John G. Wakelin
903 S. Ridgeway Street
Payson, AZ 85541
602-317-0117

encl.

Arizona Corporation Commission
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SEP 28 2011

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Exhibit A

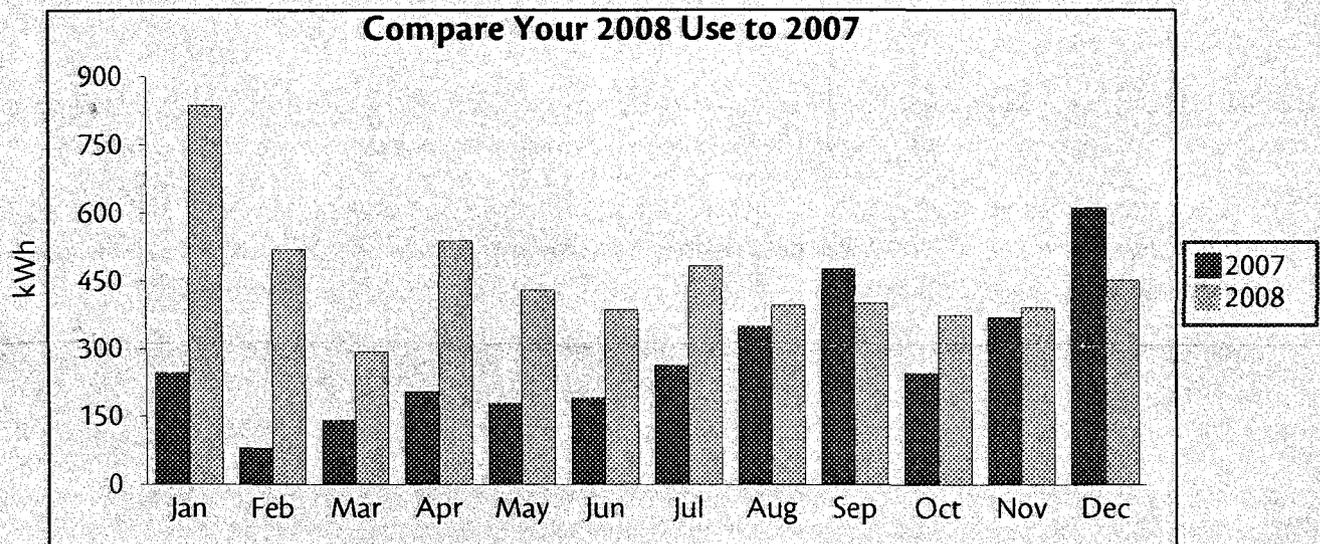
Your 2008 Energy Use and Costs

Month	kWh	Costs	Daily Avg
January	837	\$91.94	\$2.78
February	521	62.38	2.07
March	293	38.32	1.41
April	540	66.05	1.94
May	431	56.98	1.89
June	387	50.72	1.74
July	483	64.59	2.01
August	396	49.78	1.65
September	400	50.49	1.62
October	374	47.21	1.62
November	391	48.21	1.60
December	451	55.28	1.62
Total	5,504	\$681.95	

Average per Day

\$1.85

"Month" represents the billing month your statement was created and "Costs" includes the charges for your electricity services and taxes. Special charges such as Dusk-to-Dawn Lighting, Solar Partners and Green Choice Rates are not included.

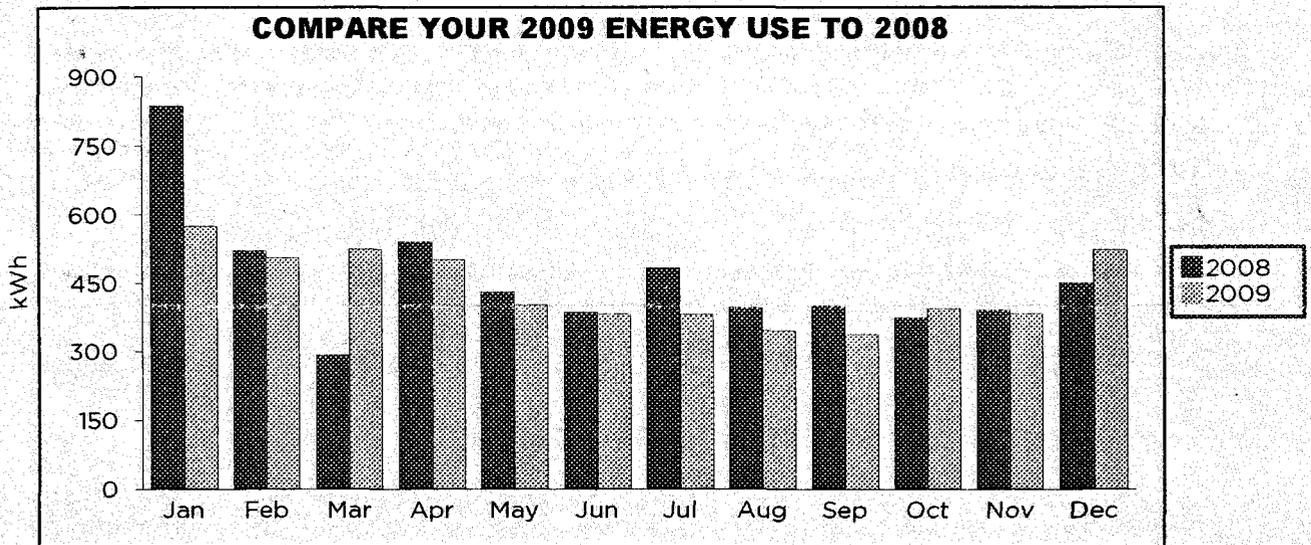


Use the above chart to evaluate your year-over-year energy use. And, get a free assessment of your usage by taking our APS Energy Analyzer at www.aps.com/myletter. You'll find new ways to reduce your electric bill while comparing your household to similar ones. **Register now at aps.com** to enjoy the convenience of viewing your account online.

YOUR 2009 ENERGY USE AND COSTS

Month	kWh	Costs	Daily Avg
January	574	\$69.68	\$2.32
February	505	63.21	2.17
March	524	65.43	2.18
April	501	63.99	1.99
May	403	53.99	1.92
June	382	52.60	1.64
July	381	52.26	1.68
August	346	47.83	1.70
September	338	46.87	1.67
October	393	54.67	1.65
November	382	51.50	1.71
December	523	67.20	2.03
Total	5,252	\$689.23	
Average per Day			\$1.89

"Month" represents the billing month your statement was created and "Costs" includes the charges for your electricity services and taxes. Special charges such as Dusk-to-Dawn Lighting, Solar Partners and Green Choice Rates are not included.



Use the above chart to evaluate your year-over-year energy use. Want to keep learning how your usage compares to the previous year? **Register at aps.com** and log in to **My Account** to find valuable information to manage your account, turn off your paper bill and more. Or take the **APS Energy Challenge**, an aps.com tool, which helps you set and meet your energy usage goal. Each month you can find out how close you came. It's a fun, easy way to become more energy efficient and save money.

REDUCE YOUR 2010 ENERGY USAGE AND COSTS

1	2	3	4
Month	kWh	Costs	Daily Avg
January	621	\$76.90	\$2.56
February	518	65.85	2.35
March	532	69.18	2.16
April	521	67.70	2.18
May	381	54.15	1.74
June	291	43.43	1.49
July	343	50.17	1.61
August	297	43.48	1.61
September	452	65.45	1.98
October	331	48.10	1.65
November	343	48.33	1.66
December	506	67.15	2.03
Total	5,136	\$699.89	
Average Per Day			\$1.93

- **NOTE:** Column 3 includes the actual charges for your electricity and taxes per billing month. Special charges such as Dusk-to-Dawn Lighting and Green Choice Rates are not included.
- **PLAN AHEAD** to increase your energy-saving steps during high-usage months (see columns 2 and 4).
- **FIND** quick and easy tips at aps.com/tips to help you reduce your energy use.

LEARN HOW YOUR RATE PLAN CAN HELP YOU SAVE

You are on the **Standard Rate Plan**, which provides you with an incentive to use less energy at home, especially in the summer. To take full advantage of your plan, review these tips.

- This plan helps those who use less energy save money. It doesn't make any difference what time of day electricity is used.
- In the summer, you are billed at different costs per kilowatt hour (kWh) depending on your energy use. Save money and energy when you use less than 1,100 kWh a month.
- During the winter (November - April billing cycles), you are billed at the same cost of about 9.4¢ per kWh used regardless of how much energy you use.

To learn more about how your **Standard Rate Plan** can help you save, visit aps.com/rates or call 602 371 3606 or 888 227 5277.

TAKE THE HASSLE OUT OF PAYING YOUR ELECTRIC BILL

When you bundle **SurePay** automatic payments with the **Equalizer** level-billing, you'll have the best combination to manage your electric bill. In addition to consistent monthly bills for easier budgeting, you'll enjoy extra:

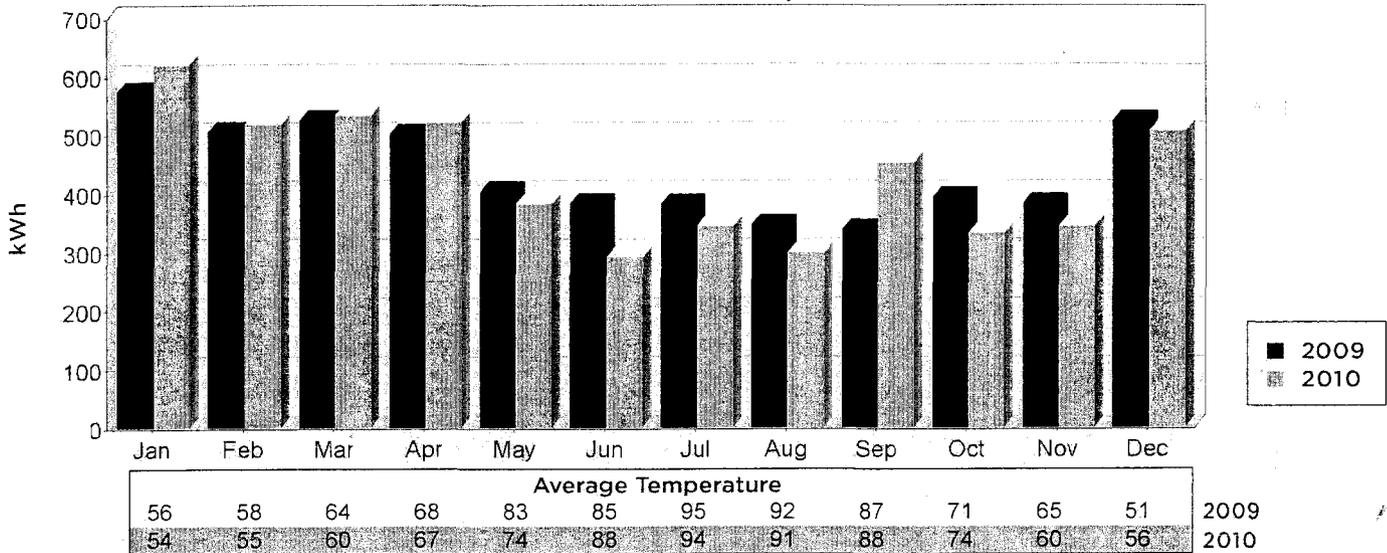
- **Convenience** - your bill is paid automatically each month, even while you're away.
- **Security** - no more checks to write and mail, or leave in an unsecured mailbox.
- **Control** - we'll send you a monthly statement to confirm your monthly payment amount.

To enroll in automatic payments, visit aps.com/surepay or use the form on page 2 of your bill. To find out your Equalizer payment amount and enroll, visit aps.com/equalizer or call 602 371 3606 or 888 227 5277.



ANALYZE YOUR USE TO KEEP YOUR BILL AS LOW AS POSSIBLE

oxymoron !!



YOUR ENERGY USAGE WAS DOWN 2% IN 2010



MANAGE YOUR ACCOUNT ANYTIME OR ANYWHERE

With your **My Account** online services, you're able to review your energy usage anytime, anywhere. Manage your usage at one convenient place and find ways to keep your electric bill as low as possible:

- Learn why your bill went up or down and review past statements.
- Monitor your use with helpful charts of your energy usage.
- Compare your usage to similar homes and get customized saving tips.

Your personalized My Account is ready to use. Visit aps.com/myaccount to register and log in.

UPDATE AND CUSTOMIZE YOUR ACCOUNT PREFERENCES

Register as an aps.com customer and then take a minute to choose your account preferences at aps.com/update.

- Be sure to provide a valid password, e-mail address and phone number.
- Sign up for our e-newsletters and other complimentary communications about rebates, free services and more.
- Consider turning off your paper bill and going paperless to enjoy more security and less clutter with e-billing.

Plus, to find more ways to customize your account, visit aps.com/smart.

PUBLIC NOTICE OF HEARING ON ARIZONA PUBLIC SERVICE COMPANY'S APPLICATION FOR A PERMANENT BASE RATE INCREASE (DOCKET NO. E-01345A-11-0224)

Summary

On June 1, 2011, Arizona Public Service Company ("APS") filed an application with the Arizona Corporation Commission ("Commission") for a permanent base rate increase. The application seeks a \$95.5 million net increase in base rates. In addition, APS' application seeks to establish a decoupling mechanism to remove utility disincentives for energy efficiency and distributed generation and improve the recovery of costs that do not vary with electric usage.

The base rate increase is the sum of three parts: (1) a non-fuel increase of \$194.1 million; (2) the transfer into base rates of \$44.9 million in revenue requirement related to certain assets now being recovered, or which the Company expects to recover through the Renewable Energy Surcharge; and (3) the transfer of a customer credit (a negative charge per kwh of usage) related to the Power Supply Adjustor ("PSA") into base rates in the amount of (-)\$143.5 million. The PSA rate credit would then revert to zero. The net percentage impact of the Company's request on customer bills will be an increase of approximately 6.6% on average. The actual percentage rate increase for individual customers that would result from the application will vary depending upon the type and quantity of service provided.

The Commission's Utilities Division ("Staff") is in the process of reviewing and analyzing the application and has not yet made a recommendation regarding APS' request. The Commission will issue a Decision regarding APS' application following consideration of testimony and evidence presented at an evidentiary hearing. **THE COMMISSION IS NOT BOUND BY THE PROPOSALS MADE BY APS, STAFF, OR ANY INTERVENORS, AND THE FINAL RATES APPROVED BY THE COMMISSION MAY DIFFER FROM THE RATES REQUESTED BY APS OR OTHER PARTIES.**

How You Can View or Obtain a Copy of the Rate Proposal

Copies of the application and the proposed rates and tariffs are available from APS at its office, 400 N. 5 Street, Phoenix, Arizona, (602-250-2767) and at the Commission's Docket Control Center at 1200 West Washington, Phoenix, Arizona, for public inspection during regular business hours and on the Internet via the Commission's website (www.azcc.gov) using the e-Docket function.

Arizona Corporation Commission Public Hearing Information

The Commission will hold a hearing on this matter beginning on **January 19, 2012, at 10:00 a.m.**, in the Commission's offices, Hearing Room No. 1, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing. Written public comments may also be submitted by mailing a letter referencing Docket No. E-01345A-11-0224 to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by e-mail. For a form to use and instructions on how to e-mail comments to the Commission, go to http://www.azcc.gov/divisions/utilities/forms/public_comment.pdf.