

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99017

Date: 9/13/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jacqueline

Foster

Account Name: Jacqueline Foster

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

I really don't think they should be getting a rate increase not at this time. I am on a fixed income and the increase would make it difficult to make ends meet.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 9/26/2011

Opinion No. 2011 - 99017

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Arizona Corporation Commission

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Investigator: Carmen Madrid

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Priority: Respond Within Five Days

Opinion No. 2011 99016

Date: 9/13/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Gary

Paquet

Account Name:

Gary Paquet

Home: (

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer is opposed to the rate increase being requested. I just can't believe the hikes in taxes and rates especially with the economy in the state that it is and also Social Security is not getting any raises.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 9/26/2011

Opinion No. 2011 - 99016