

E-01345A-11-0224

ORIGINAL



0000130060

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99431

Date: 9/26/2011

Complaint Description: 19K Decoupling - Gas & Electric
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ed

Rogers

Account Name:

Ed Rogers

Home:

Street:

Work:

City:

Winslow

CBR:

State:

AZ Zip: 86047

is:

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

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Customer sent the following -

decoupling charging for being energy efficeint"???????????????? I see there are no meetings scheduled for the northern part of the state to comment on allowing them to charge people for being energy efficient no i dont think they should be able to do that i changed my light bulbs bought a new refrigherator and my electric bill dropped in half . how did aps help me answer is they didnt im on a disability income and dont have a great job so i can be hijacked by aps for them doing nothing if iwrote the wrong dept pls let me know and i send them an email

i dont know why people outside the metro area arent considered in what aps does but we pay electric bill every month

ed rogers
winslow az

86047

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded to customer and advised his comments would be entered for the record and filed with Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

SEP 27 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP 21 P 3:04

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed:

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