

G-01001A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (520) 325-2000

Fax: (520) 325-2000

Priority: Respond Within Five Days

Opinion No. 2011 - 99195

Date: 9/19/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Sandra Last: Rozzen

Account Name: Sandra Rozzen

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Peoria

CBR:

State: AZ Zip: 85382

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Sharaleen Finnell

Contact Phone:

Nature of Complaint:

9/19/11 per Ms. Rozzen, she opposes and would like for the ACC to deny it. U think being a senior citizen we would be living comfortable. We can't afford any other rate hikes. Now a days living on Social Security is not enough.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/19/2011 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/19/2011

Opinion No. 2011 - 99195

Arizona Corporation Commission

DOCKETED

SEP 26 2011

DOCKETED BY

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2011 SEP 26 P 4: 32  
AZ CORP COMMISSION  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion No. 2011 - 99315

Date: 9/21/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kathy Last: Webb

Account Name: Kathy Webb

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Mesa

CBR:

State: AZ Zip: 85209

is:

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Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Sharaleen Finnell

Contact Phone:

Nature of Complaint:

9/21/11 She would like for her voice to be heard. With the economy the way it is currently, its not a good idea to raise rates. I have a hard time buying groceries. Don't give them permission to rate rates.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/21/11 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 9/21/2011

Opinion No. 2011 - 99315

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