

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99353

Date: 9/21/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: MaryLee

Dunning

Account Name: MaryLee Dunning

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

From: MaryLee Dunning [mailto:
Sent: Wednesday, September 21, 2011 12:58 PM
To: Utilities Div - Mailbox
Subject: Wastewater District Deconsolidation

Dear Chairman Pierce and Corporation Commissioners,

How can it be fair that we pay for the cost of supplying and servicing another District's water and wastewater? It is not only unfair, it is counterproductive since most of the cost of our water and wastewater has little to do with our consumption. There is no benefit to us to be energy and waste conscientious. Obviously, fairness dictates that the cost of any service should be borne by the people who use the service. When I lived in other communities, one of their guiding principles was that the main cost of limited resources should be based on consumption so that people are encouraged to conserve those resources. The main cost of our water and wastewater services here in Anthem is not based on consumption as it should be.

I encourage you to vote for deconsolidation because it is the "fair and prudent thing" to do.

Mary Lee Dunning

Anthem, AZ 85086
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-09-0343 and SW-01303A-09-0343. closed
End of Comments

AZ CORP COMMISSION
DOCKET CONTROL
2011 SEP 26 P 4: 33
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Arizona Corporation Commission

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SEP 26 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 9/22/2011

Opinion No. 2011 - 99353

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99332

Date: 9/21/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Brian

Bedard

Account Name: Brian Bedard

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: om

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

From
Sent: Wednesday, September 21, 2011 8:56 AM
To: Utilities Div - Mailbox
Subject: Docket No. SW-01303A-09-0343

Dear Sirs - please approve the de-consolidating of the two wastewater districts. I am tired of paying for another districts wastewater. Also there is no benefit to Anthem ratepayers. We already are paying way to much in our water bills now with the increases that were forced upon us.

Brian Bedard

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-09-0343 and SW-01303A-09-0343. closed
End of Comments

Date Completed: 9/21/2011

Opinion No. 2011 - 99332