

W-01303A-09-0343  
SW-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99411

Date: 9/23/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

Complaint By:      First:      Last:  
Carol      Pierce

Account Name: Carol Pierce

Home: (000) 000-0000

Street:

Work:

City: Anthem

CBR:

State: AZ      Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (

Nature of Complaint:

September 22, 2011

Commissioner Arizona Corporation Commission Commissioners

Wing 1200 West Washington

Phoenix, AZ 85007-2996

Dear Commissioners

SW-01303A-09-0343

Arizona Corporation Commission  
**DOCKETED**

SEP 23 2011

DOCKETED BY *[Signature]*

AZ CORP COMMISSION  
DOCKET CONTROL

2011 SEP 23 P 3:53

RECEIVED

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. I urge you to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

Thank you,

Carol Pierce  
\*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99411

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99409

Date: 9/23/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

Complaint By:      First:                      Last:  
Patsy                      Long

Account Name:      Patsy Long

Home: (000) 000-0000

Street:

Work:

City:                      Anthem

CBR:

State:                      AZ              Zip: 85086

is: E-Mail

Utility Company:      **Arizona - American Sewer Company**

Division:                      sewer

Contact Name:              Karl Wilkins

Contact Phone:

### Nature of Complaint:

Dear Commissioner(s) Paul Newman, Brenda Burns, Gary Pierce, Bob Stump, Sandra D. Kennedy:

SW-01303A-09-0343

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase-in as a means of mitigating the effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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wastewater district. There are a lot of senior citizens in the Country Club. We are on fixed incomes and cannot afford these increases in our utilities.

Respectfully,

Patsy Long  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

**Date Completed: 9/23/2011**

**Opinion No. 2011 - 99409**

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99403

Date: 9/23/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

**Gary & Gilmory**

**Coover**

Account Name:

Gary & Gilmory Coover

Home: (000) 000-0000

Street:

Work:

City:

Anthem

CBR:

State:

AZ      Zip: 85086

is: E-Mail

Utility Company.

**Arizona - American Sewer Company**

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

### Nature of Complaint:

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase-in as a means of mitigating the effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.

We are struggling to pay the dues and the entire water bill especially the water rate increase. We are tired of paying for another district's wastewater. Please approve de-consolidation for the two wastewater districts.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Respectfully,  
Gary and Gilmary Coover  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99403

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99404

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99401

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Respectfully,

Dana Keeton  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99398

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99392

Date: 9/23/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **John & Linda Roman**

Account Name:      John & Linda Roman

Home: (000) 000-0000

Street:

Work:

City:      Anthem

CBR:

State:      AZ      Zip: 85086

is: E-Mail

Utility Company.      **Arizona - American Sewer Company**

Division:      sewer

Contact Name:      Karl Wilkins

Contact Phone:

### Nature of Complaint:

Dear Commissioner(s)>>SW-01303A-09-0343

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase- in as a means of mitigating the effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Respectfully,

John and Linda Roman  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered in database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99392

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely

Jayne M. Ruck

Very same message emailed to us by Michael J Ruck from same address.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinions entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/23/2011

Opinion No. 2011 - 99387

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