

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez      Phone:      Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99343      Date: 9/21/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Penny & John      Last: Mattern

Account Name: Penny & John Mattern      Home:

Street:      Work:

City: Sun City West      CBR:

State: AZ      Zip: 85375      is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment      Contact Phone:

Nature of Complaint:  
Docket No. E-01345A-11-0224)

We are on a fixed income. All of the utilities are requesting increases. This has gotten out of control. It has been one increase after another since we moved to Arizona eight years ago.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/21  
Emailed to Phoenix for docketing.  
FILE CLOSED.  
\*End of Comments\*

Date Completed: 9/21/2011

Opinion No. 2011 - 99343

RECEIVED  
2011 SEP 23 P 3:44  
AZ CORP COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
DOCKETED

SEP 23 2011

DOCKETED BY

E-01345A-11-0224

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99352

Date: 9/21/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: EUGENE Last: CURLEY

Account Name: EUGENE CURLEY

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-11-0224  
RE: Arizona Public Service Company  
OPPOSED RATE INCREASE

Many people are trying to keep from losing their home during this crucial economic downturn. It is not a good time to increase rates.

People are really struggling just to meet their utility bills as they are.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 9/21/2011

Opinion No. 2011 - 99352

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99356

Date: 9/22/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Marion Last: McCaleb

Account Name: Marion McCaleb Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Marion [mailto:  
Sent: Wednesday, September 21, 2011 12:04 PM  
To: Admin Div - Mailbox  
Cc: Barb  
Subject: Support

Please support us by not allowing the increases cited below:

The proposed increases to our electric and gas bills will hurt the thousands of unemployed and the many who are living on a fixed income.

Thank you, Marion McCaleb  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed  
\*End of Comments\*

Date Completed: 9/22/2011

Opinion No. 2011 - 99356