

ORIGINAL



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ARIZONA CORPORATION COMMISS...
UTILITY COMPLAINT REFORMED

Investigator: Brad Morton

Phone: 2011 SEP 20 A 10:15 Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 - 99199

Date: 9/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Cynthia Last: Vazzana

Account Name: Cynthia Vazzana

Home: (000) 000-0000

Street:

Work:

City: Salome

CBR:

State: AZ Zip: 85348

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

I am writing with regard to the proposed increase in electric base rates for APS.

I realize that costs are going up everywhere, however, what I cannot understand is how each of the utilities, gas, electric and water, can really believe that we, the senior citizen population, living on a very limited fixed income, can afford increases of up to 20% each. I hope your Commission will take this into account when considering this matter, as well as remember that there has been no cost of living increase for us in the last two years, and possibly none coming in the next year either.

Thank you for your time with my thoughts.

End of Complaint

Arizona Corporation Commission

DOCKETED

SEP 20 2011

Utilities' Response:

Investigator's Comments and Disposition:

opinion docketed

End of Comments

DOCKETED BY

Date Completed: 9/19/2011

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