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ORIGINAL  
ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM  
RECEIVED

Investigator: Brad Morton Phone: (2011 SEP 20 A 10: 15 Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2011 - 99211 Date: 9/19/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: Carolyn & Richard Kotnour

Account Name: Carolyn & Richard Kotnour Home:

Street: Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

Against rate increase  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

opinion docketed  
\*End of Comments\*

Date Completed: 9/19/2011

Opinion No. 2011 - 99211

Arizona Corporation Commission  
DOCKETED

SEP 20 2011

DOCKETED BY