

W-01303A-09-0343
SW-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99068

Date: 9/14/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard S. Last: Elliott, MD

Account Name: Richard S. Elliott, MD

Home: (000) 000-0000

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85007

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-01303A-09-0343

Arizona Corporation Commission
DOCKETED

Cortebella

SEP 20 2011

Sun City West, Arizona 85375-2679

Arizona Corporate Commission
Consumer Services Section
1200 West Washington
Phoenix, Arizona 85007

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP 20 A 10:13

RECEIVED

RE: Docket No. W-01303A-09-0343

Dear Sir/Madam:

I have been cursorily following what Cortebella is trying to do concerning the apparently exorbitant rate increases for water and waste management that your commission has applied to implement.

I can understand a reasonable rate increase, but not the apparent 80+% rate increase I am hearing and read about in your recent mailer re "Urgent Information."

Personally, I am spending over \$100/month on the average already, which will go up to \$180 or more per month, if I understand correctly your request for increasing the monthly fees. Also, the Cortebella dues would go up substantially due to the very nice pool we have there for the residents, but also the golf course.

Unlike the 9500+ homes in Sun City Grand retirement community, there are only 1650 homes in Cortebella, so such a rate increase would markedly increase not only our personal water and waste charges, but also an undeniable increase in our dues, which was just recently increased and a special assessment made to deal with

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your proposed increase.

Sincerely,

Richard S. Elliott MD

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 9/15/2011

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