

G-2047/A-11-0150

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99116

Date: 9/15/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Linda Last: Teasley

Account Name: Linda Teasley

Home:

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is: E-Mail

Utility Company: Semstream Arizona Propane, L.L.C.

Division: propane

Contact Name: Doug Mann

Contact Phone:

Nature of Complaint:

Propane is my only source of heat. Until we have natural gas lines in payson, we are hostages to rate increases in both propane and electricity. Please consider a community with limited alternatives.

Do not increase the price of propane here.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/15--opinion entered into database and will be docketed.

*****CLOSED*****

End of Comments

Date Completed: 9/15/2011

Opinion No. 2011 - 99116

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2011 SEP 15 P 3:34

RECEIVED

Arizona Corporation Commission
DOCKETED

SEP 15 2011

DOCKETED BY

G-20471A-11-0150

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99119

Date: 9/15/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Terri

Roberts

Account Name:

Terri Roberts

Home:

Street:

Work:

City:

Payson

CBR: t

State:

AZ Zip: 85541

is: E-Mail

Utility Company:

Semstream Arizona Propane, L.L.C.

Division:

propane

Contact Name:

Doug Mann

Contact Phone:

Nature of Complaint:

I was dismayed and disheartened to learn of Semstream's request for a 26.48% rate increase for residential users. I don't begrudge a company for making a profit but I believe an increase of this size is excessive. Propane is expensive and we really never stay warm in our home during the winter despite wearing sweaters & wrapping ourselves in blankets. We dare not heat beyond 68 due to high bills. Please carefully consider SemStream's request. Allow for a modest increase not 26.48% Thank you for listening.

Sincerely

Terri Roberts

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/15-- opinion entered into database and will be docketed.

*****CLOSED*****

End of Comments

Date Completed: 9/15/2011

Opinion No. 2011 - 99119