

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone: 2011 SEP 15 P 1:18

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 99057

Date: 9/13/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mary Last: Vimont

Account Name: Mary Vimont Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (

Nature of Complaint:

Caller is opposed to the rate increase being requested by APS. Please don't raise rates she is a senior citizen on a limited income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01341A-11-0224. closed

End of Comments

Date Completed: 9/13/2011

Opinion No. 2011 - 99057

Arizona Corporation Commission
DOCKETED
SEP 15 2011

DOCKETED BY [Signature]

E-01345A-11-0224

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99058

Date: 9/13/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Elizabeth

Denney

Account Name: Elizabeth Denney

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

Caller is opposed to the rate increase being requested by APS. She is an 86 year old senior citizen on a limited income. APS is asking for a 7% increase. Everything is going up except their income. Cut salaries of top company officials and quit coming after the little guys.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01341A-11-0224. closed

End of Comments

Date Completed: 9/13/2011

Opinion No. 2011 - 99058

E-01345A-11-0224

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99069

Date: 9/14/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Fred Last: Shaheen

Account Name: Fred Shaheen

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer received notification that APS is requesting an increase. Consumer is opposed to any rate increases especially now that the economy is in such a bad state.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 9/14/2011

Opinion No. 2011 - 99069