

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORMED

Investigator: Brad Morton

Phone: 2011 SEP 15 P 1:13

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 - 99100

Date: 9/15/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Cindy Last: Esterly

Account Name: Cindy Esterly

Home: (000) 000-0000

Street: n/a

Work: Arizona Corporation Commission

City: n/a

CBR: DOCKETED

State: AZ Zip: 00000

is: SEP 15 2011

Utility Company: Miscellaneous Electric

DOCKETED BY

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

From: cindy esterly
Sent: Wednesday, September 14, 2011 5:19 PM
To: undisclosed-recipients
Subject: Smart meters are not by law required-can be offered but not threaten home owners nor intimidate as well nor charge high fees to read meters already charging high fees for to read. I'll read for Utility company each month (no charge from me)

Hi Brad, 14 September 2011

Thanks for your prompt response but my fact based concerns and issues upon victims of smart meters in CA and other states that were given Federal funds (actually our own prepaid AZ state taxes we paid Fed government but they return with strings attached-you must use these funds to install smart meters) are listed in the email I sent you. We the people with our state and fed taxes already paid for these untested, dangerous, toxic, dirty energy meters. The bottom line is you cannot force us to have them installed on our properties. No matter how much you sugar coat it -just know you aren't going to be able to install on all homes. Does the AZ Corporation Commission realize that? I want an answer to this question on paper either by email or a mailed letter to me personally.

I just read a propaganda piece with regards to AZ C C, APS and SRP lying on every issue whether you are purely blind, ignorant or don't want to deal with the truth. The bogus newspaper, propaganda article on Smart Meters in AZ Newspaper Friday, 9 September 2011 repeated the lies in article by Ryan Randazzo (Business Section) "Utilities try to ease "smart meter" fears.

Know right now there are intelligent people in PHX who don't consume aspartame laced gum/sodas or processed food, don't watch TV or participate on Facebook, twitter or any other social networking sites. These intelligent people do not have fears, they have well-founded, researched concerns based on the very sick recipients of smart meters on both west and east coast cities of USA.

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Many aren't buying this bogus, non-existent global warming, save the environment religion, smart meters as created for the UN to bring on its United Nations Agenda 21 which is actually happening to our local community known as Phoenix, AZ. Agenda 21 and smart meters are connected, if you did not connect the dots. Smart Meters are about control of us slaves, on purpose grid outages even though demand for all electricity is actually down and continuing to plummet. That is why you keep agreeing to raise already high utility charges to make up for all of the loss of electricity you told us to conserve. That is our reward when we buy solar, update our homes, conserve and reduce electricity, you slap us with yet higher rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 9/15/2011

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