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FROM: Steven M. Olea
Director
Utilities Division

EA AZ CORP COMMISSION
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DATE: September 14, 2011

RE: IN THE MATTER OF THE APPLICATION OF ANDIAMO TELECOM, L.L.C.
FOR APPROVAL TO CANCEL THEIR CERTIFICATE OF CONVENIENCE
AND NECESSITY (DOCKET NO. T-04267A-11-0242)

Attached is the Staff Report on the above Application to cancel the Certificates of Convenience and Necessity ("CC&N") held by Andiamo Telecom, L.L.C.

Staff recommends cancellation of the CC&N.

SMO:PJG:tdp

Originator: Pamela J. Genung

Arizona Corporation Commission

DOCKETED

SEP 14 2011

DOCKETED BY *[Signature]*

SERVICE LIST FOR: ANDIAMO TELECOM, L.L.C.
DOCKET NO. T-04267A-11-0242

Ms. Sharon Thomas
Technologies Management Inc.
2600 Maitland Center Pkwy, Suite 300
Maitland, Florida 32751

STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

ANDIAMO TELECOM, L.L.C.
DOCKET NO. T-04267A-11-0242

IN THE MATTER OF THE APPLICATION OF ANDIAMO TELECOM, L.L.C.
FOR APPROVAL TO CANCEL THEIR CERTIFICATE OF CONVENIENCE AND
NECESSITY

SEPTEMBER 14, 2011

STAFF ACKNOWLEDGEMENT

The Staff Report for Andiamo Telecom, L.L.C., Docket No.T-04267A-11-0242, was the responsibility of the Staff member listed below. Pamela Genung was responsible for the review and analysis of Andiamo Telecom, L.L.C's Application to cancel its Certificate of Convenience and Necessity.



Pamela J. Genung
Public Utilities Analyst V

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INTRODUCTION

On June 16, 2011, Andiamo Telecom, L.L.C. (“Andiamo” or “Applicant”) submitted an Application to cancel its Certificates of Convenience and Necessity (“CC&N”) to provide alternative operator services (“AOS”), competitive resold local exchange and interexchange telecommunications services within the State of Arizona. In its Application, Andiamo indicated that it is no longer in business and has no AOS, local exchange or interexchange customers in Arizona.

BACKGROUND

On April 11, 2005, the Commission, in Decision No. 67749, granted Andiamo a CC&N to provide alternative operator services. On June 21, 2005, the Commission, in Decision No. 67948, granted Andiamo a CC&N to provide competitive resold local exchange and interexchange telecommunications services within the state of Arizona.

STAFF’S ANALYSIS

Staff issued its First Set of Data Requests to Andiamo on July 29, 2011, via email. In response to Staff Data Request, PJG 1.1, Andiamo indicated that it had ceased providing telecommunications services in Arizona on August 1, 2010.

Andiamo stated in response to Staff Data Request PJG 1.3 that no advances, deposits, or prepayments were ever collected from its Arizona customers. Andiamo also stated that it does not have any employees in Arizona. In response to Staff Data Request PJG 1.6, Andiamo indicated that it has no affiliates offering telecommunications services in Arizona. In its response to Staff Data Request PJG 1.8, Andiamo also indicated that it is no longer operating in any other state as Andiamo has been dissolved as a legal entity.

Pursuant to A.A.C. R14-2-1107(B), Andiamo is required to publish legal notice of an Application to discontinue or abandon local exchange or interexchange services in all counties affected by the Application. In its Application, Andiamo stated that it has no customers and is not offering service, as it is no longer in business. Therefore, Andiamo respectfully requests a waiver of this requirement. In response to Staff Data Request PJG 1.7, Andiamo indicated that all of its Arizona customers transferred to other service providers. Andiamo also stated that it did not have customer-specific service contracts. Andiamo provided a copy of the customer notice to Staff that was sent out in the July 2010 bill cycles. All of Andiamo’s Arizona customers have already switched to other service providers. Therefore, Staff recommends that the legal notice requirement be waived.

The Compliance Section of the Utilities Division reports no delinquencies for Andiamo. Andiamo does not have a performance bond on file with the Commission and is in compliance at this time. The Consumer Services Section of the Utilities Division reports that there were zero (0) complaints, inquiries, or opinions filed against Andiamo from January 1, 2008 through June 30, 2011. Consumer Services also states that Andiamo is in Good Standing with the Corporations Division of the Commission.

Since there are numerous other carriers offering AOS, competitive resold local exchange and interexchange telecommunications services within Arizona, Staff believes that cancellation of both of Andiamo's CC&Ns is in the public interest.

RECOMMENDATIONS

Staff recommends the approval of Andiamo's Application to cancel its CC&N to provide AOS and its CC&N to provide resold local exchange and interexchange telecommunications services in Arizona. In addition, Staff recommends that the legal notice requirement contained in A.A.C. R14-2-1107 be waived. Staff further recommends cancellation of Andiamo's tariffs that are on file with the Commission. Staff recommends that the cancellation not become effective until a decision is issued by the Commission authorizing such cancellation. Upon cancellation of its CC&Ns, Andiamo will no longer be authorized to provide AOS, competitive resold local exchange and interexchange telecommunications services in Arizona and therefore, will no longer be subject to the requirements of Decision Nos. 67749 and 67948.